

VOCA-Funded Victim Assistance: Performance Measurement & PMT Update

2016 VOCA National Training Conference
August 9, 2016



Background



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BEST PRACTICES/KEY TAKEAWAYS



Presentation Agenda

- Introductions
- Review of sample data from 1st 2 quarters
 - SAR Report
 - Subgrantee Data Report
 - Reminder about Upcoming Annual Reporting
- Key Takeaways

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Key Takeaways from First Look at the Data



- New data collection can be used to uncover useful patterns
 - Whether and to what extent VOCA assistance programs meet needs of different groups
 - Levels of demand for different services
- Data quality can be improved by precision in reporting:
 - Population served
 - Demographics
 - Direct Services

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VICTIM ASSISTANCE PERFORMANCE REPORTING

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Subgrant Award Report (SAR)

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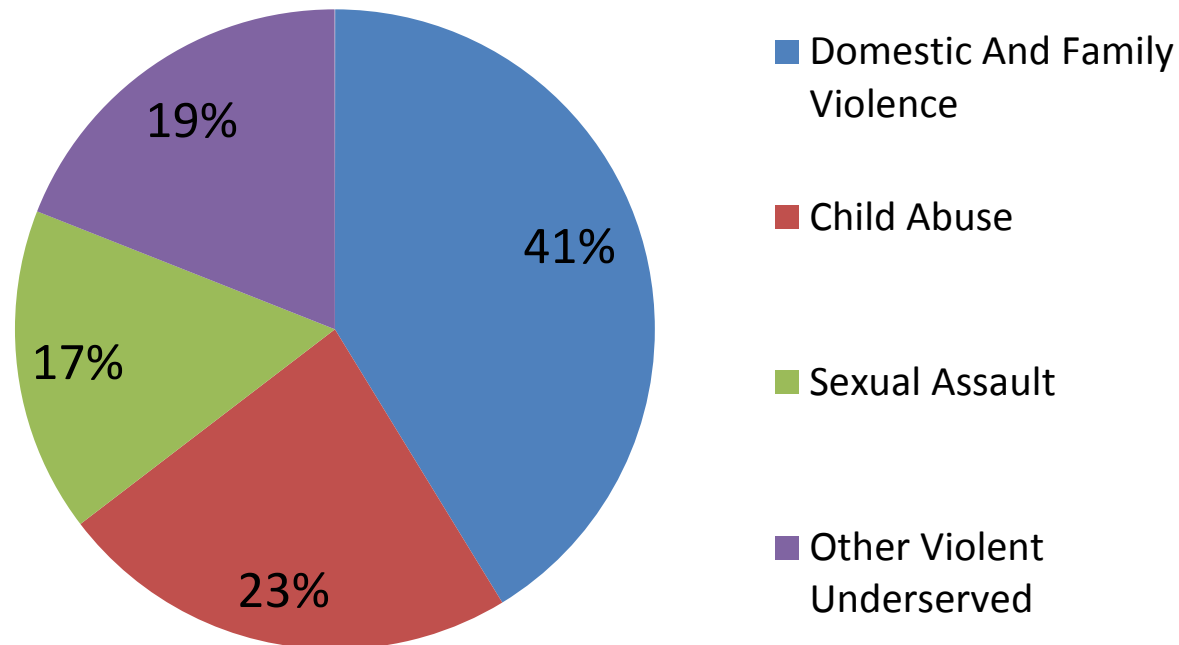
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Initial National Picture of VOCA Assistance Subawards Q1-2, FFY2016 (Oct. 1, 2015 – Mar 31, 2016)



Priority and Underserved Categories



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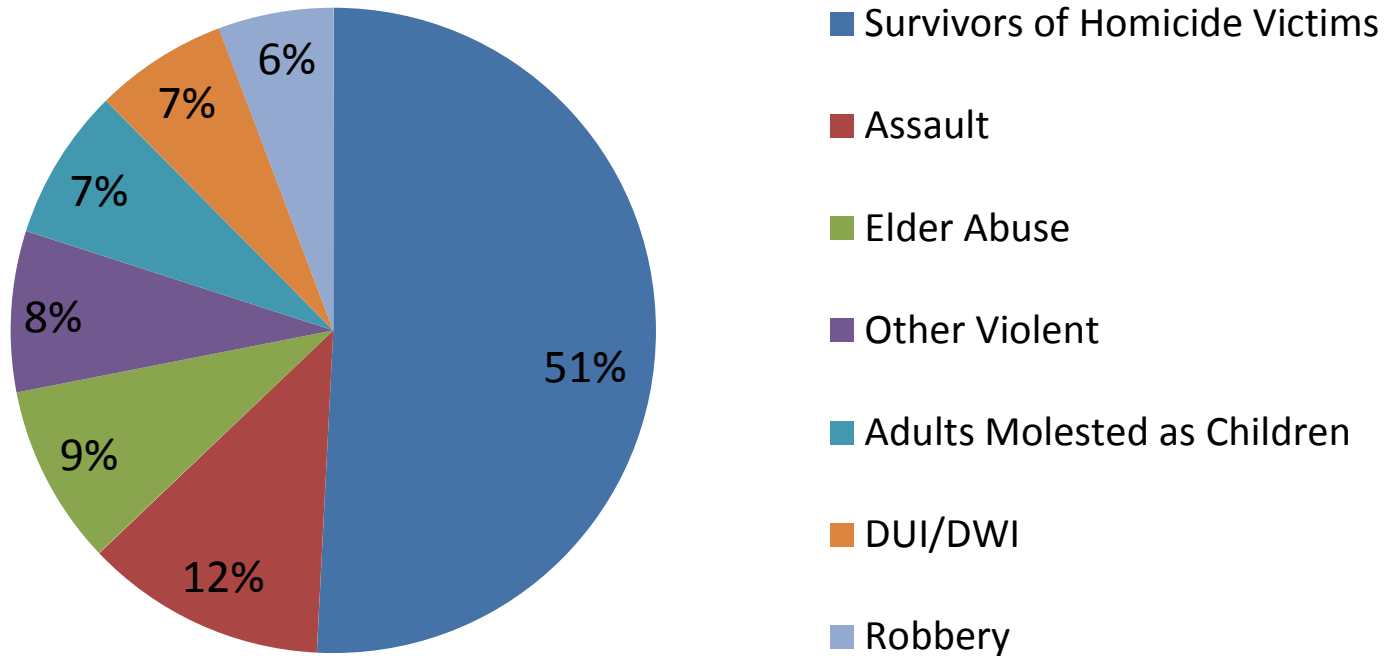
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Initial National Picture of VOCA Assistance Subawards Q1-2, FFY2016



“Other Violent Underserved” Breakdown



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SAR Form Additions from July 1, 2016 (New SARs only)



- OVC has added a new required checkbox (9F) under “Use of VOCA and Match Funds”:
 - **ASSISTANCE IN FILING COMPENSATION CLAIMS**
 - Assists potential recipients in seeking crime victim compensation benefits
- New question under Budget & Staffing:
 - **NUMBER OF VOLUNTEERS (FTE)**
 - In addition to number of volunteer hours budgeted

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Subgrantee Data Report

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Population Characteristics

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Population Size

Total number of **people** served during the reporting period.

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Number of people served (using data as of 7/19/2016)



1. TOTAL number of people who received services funded by VOCA plus match during the reporting period = **3,293,924 individuals**

The total number includes individuals who may have been counted more than once during the reporting period (e.g., anonymous hotline services)

= **973 subgrantees in Q1, 1184 subgrantees in Q2***

** Subgrantee counts may include duplicates.*

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Number of people served: Qualifying questions



2. Is your agency able to track individuals throughout the Federal fiscal year?
 - A. Yes (*proceed to Question 4*) = **89%**
 - B. No = **11%**

3. Is your agency able to identify “new” individuals who did not receive services during the previous reporting period?
 - A. Yes = **54%**
 - B. No, Not Tracked (*proceed to Question 6*) = **29%**
 - C. No, Other Reason (*Explain, then proceed to Question 6*) = **17%**

4. Number of **NEW** individuals who received services for the first time during the reporting period = **2,249,710**

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Population Demographics

Characteristics of the population served through VOCA assistance

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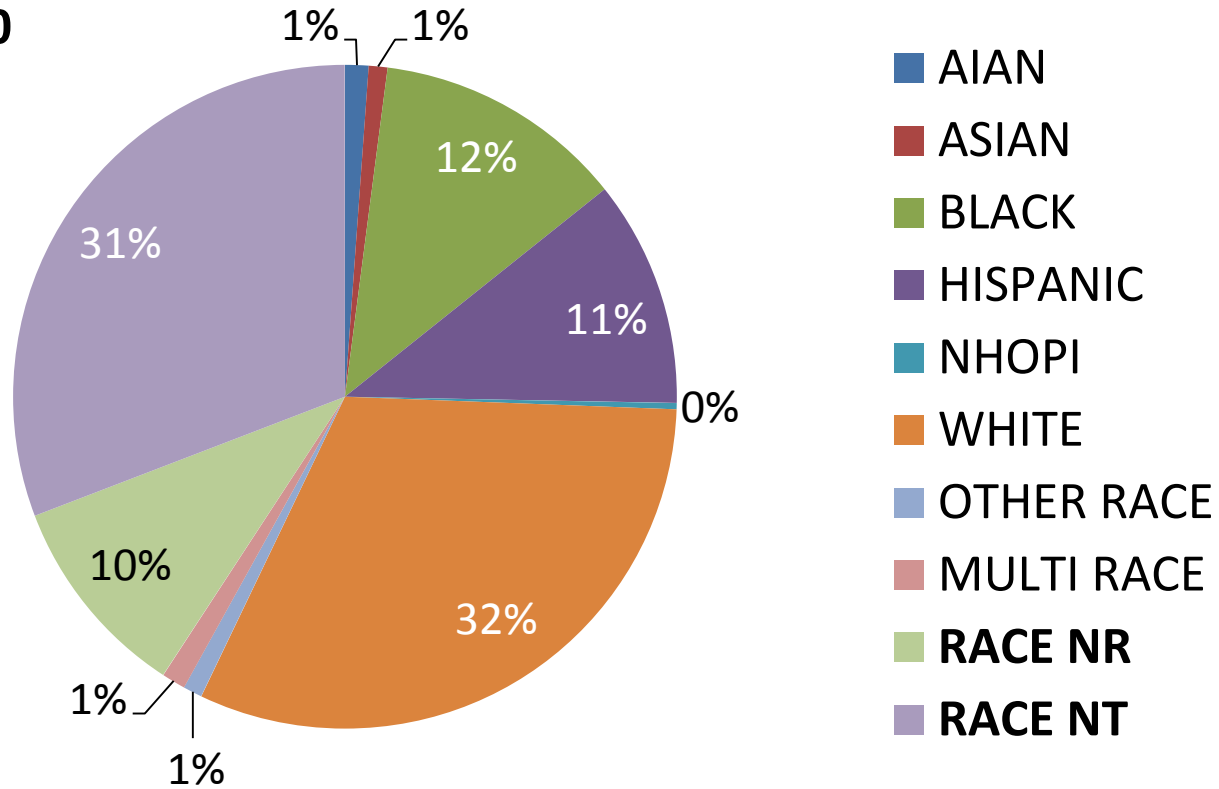
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Demographic Table: Race/Ethnicity (Preliminary)



N=2,263,470



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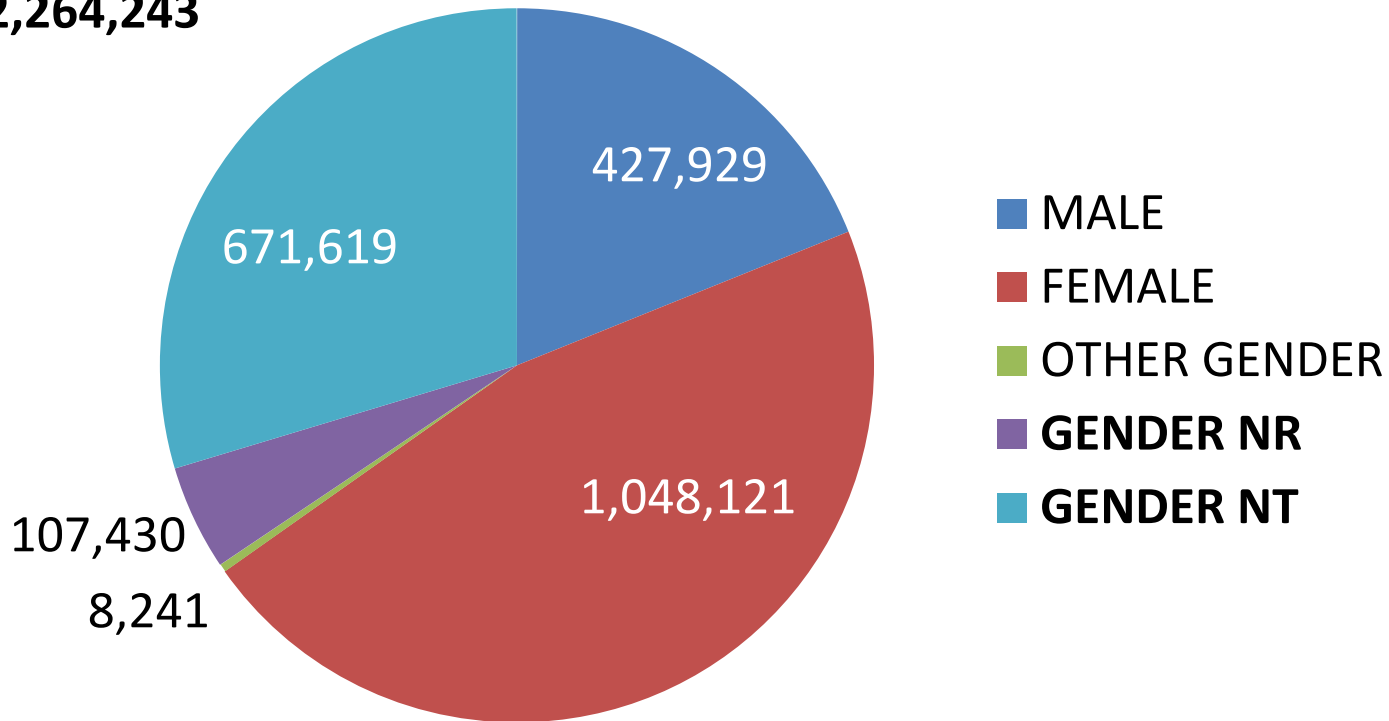
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Demographic Table: Gender Identity (Preliminary)



N=2,264,243



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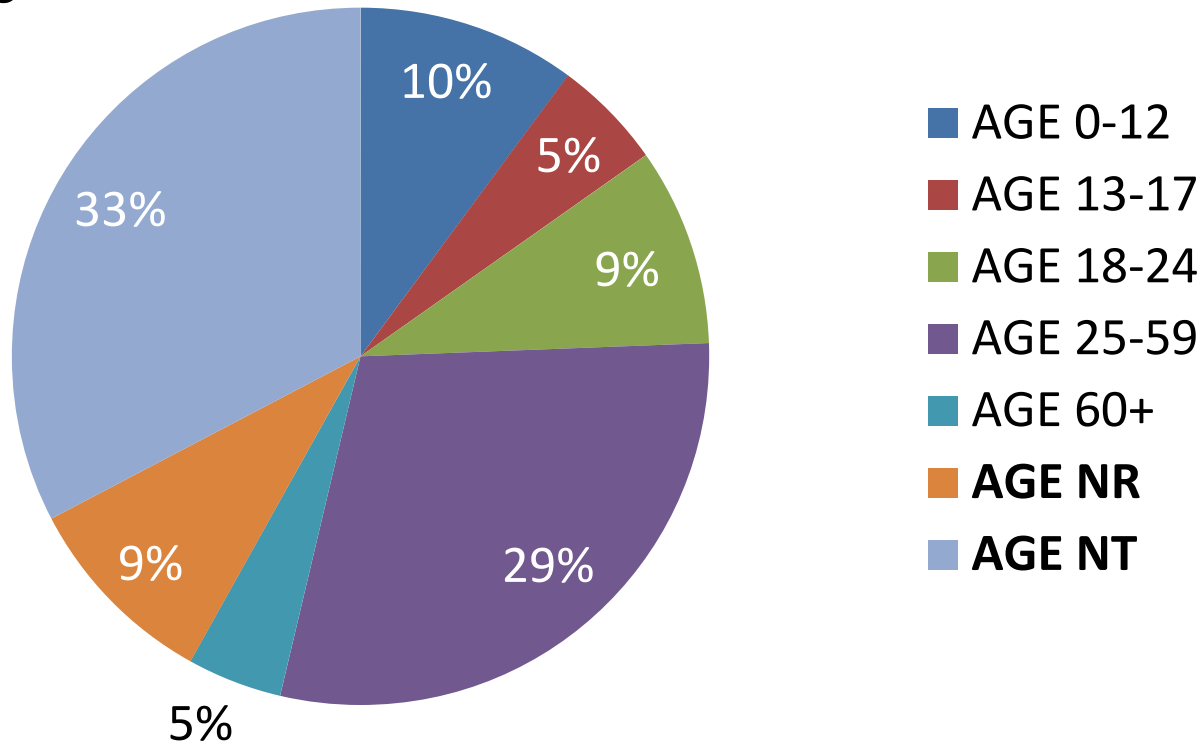
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Demographic Table: Age (Preliminary)



N=2,263,679



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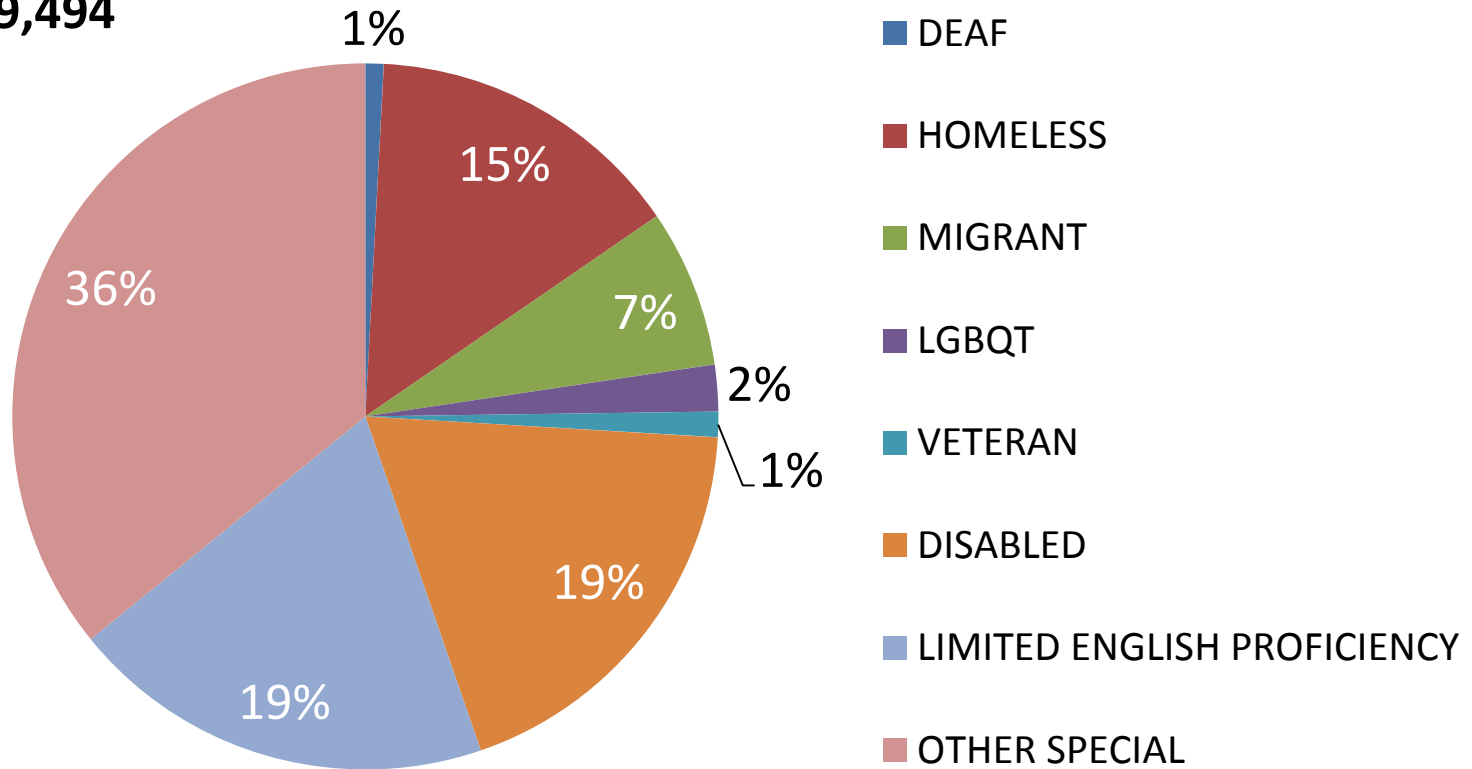
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Special Demographics Classifications (Preliminary)



N=539,494



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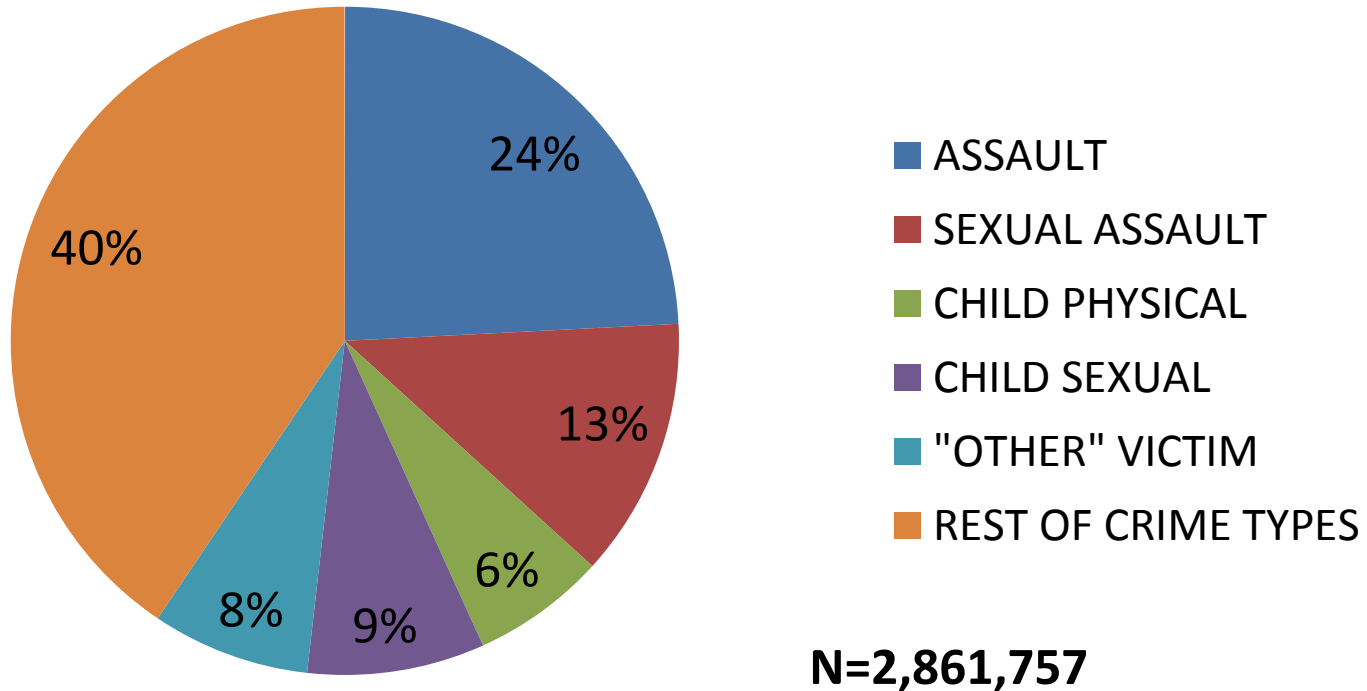
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Victimization Types: ALL Individuals Receiving Services



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Number of Individuals Receiving Services by Victimization Type (Preliminary)



- **Top Categories reported in “Other”:**
 - Respondent was a Notification Service
 - Victimization not tracked, known, reported, or was anonymous
 - Highly specified crime types

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Direct Services

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All Individuals Receiving Services During the Reporting Period



- Main Categories (Q9A - Q9E):
 - Total **number of people** who received services by service type during the reporting period
- For each subcategory:
 - Enter the **number of times a service was provided**.
 - An individual may receive a service more than once.

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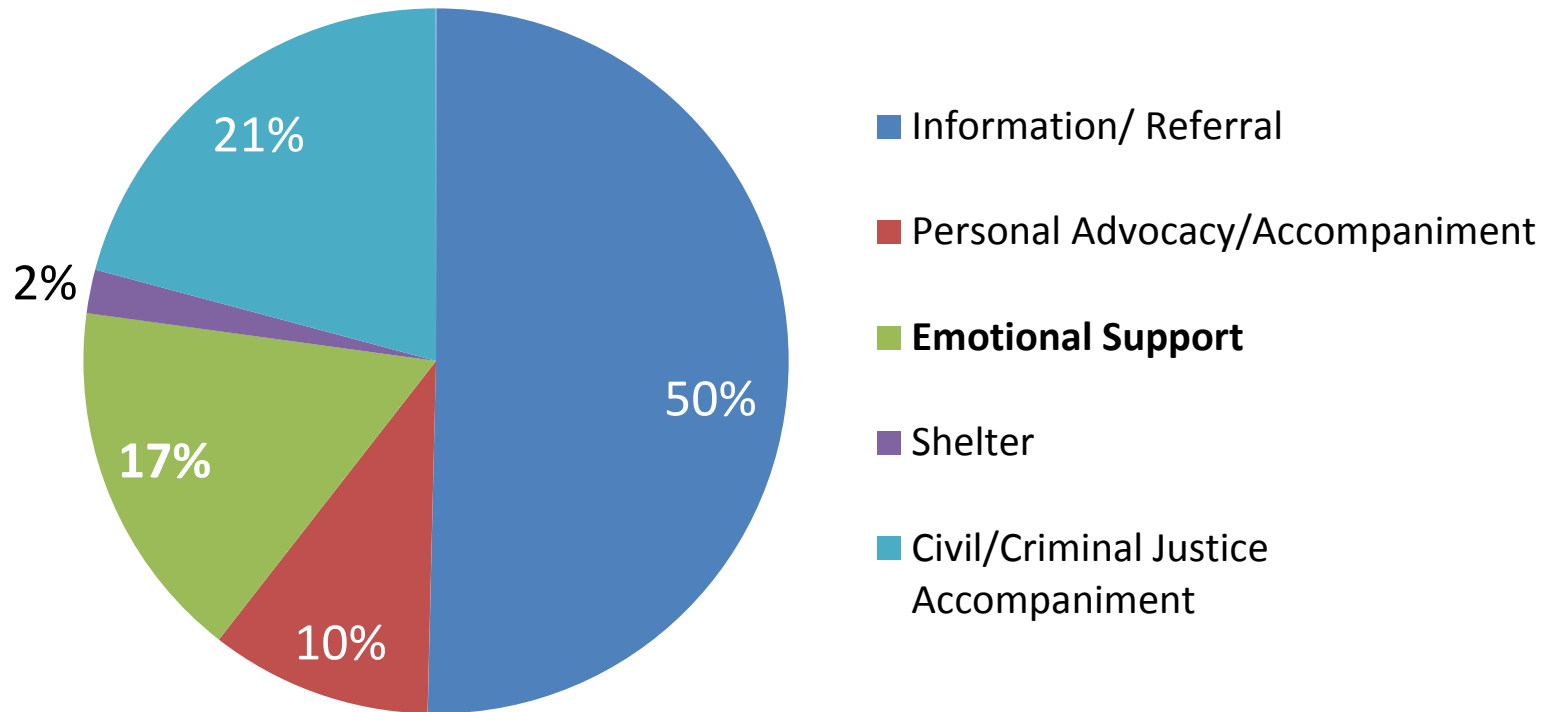
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Number of Individuals Served Q1-2 by General Category (Preliminary)



N=7,117,169



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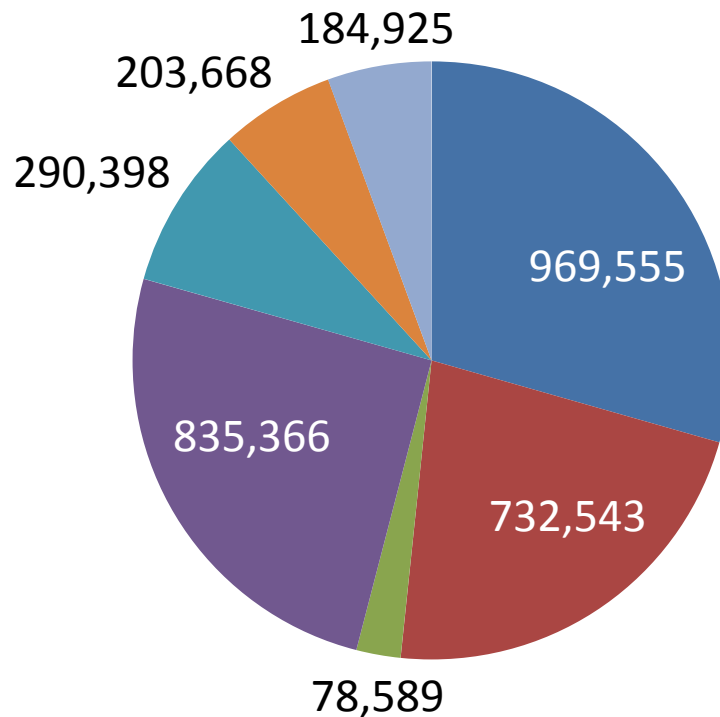
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Example of Subcategories: Emotional Support/Safety Services (Preliminary)



1,184,144
People Served

3,295,044
Services Provided



- Crisis Intervention
- Hotline/Crisis Line Counseling
- On-scene Crisis Response
- Individual Counseling
- Support Groups
- Other Therapy
- Emergency Financial Assistance

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Subgrantee Annual Questions

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Subgrantee Annual Questions: Available October 1



- Three main question categories:
 - Number/nature of service needs that could not be met
 - Victim satisfaction surveys
 - Challenges faced over the year

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Grantee Annual Questions

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Grantee Annual Questions: Available October 1



- Mix of numeric and narrative responses
- Main categories covered:
 - Education and Training Activities
 - Coordination and Media Activities
 - Issues, Priority Areas, and Improvements in Victim Services
 - Emerging Trends, Challenges, and Responses to Gaps Identified

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KEY TAKEAWAY 1:

New data collection can be used to uncover useful patterns



- Whether assistance is meeting the needs of:
 - Different population demographics
 - Crime victim types (standard and underserved)
- Level (volume) of demand/needs met
 - *via comparison to victimization data (NCVS, etc.)*
 - Intended vs. Actual activity levels (SAR vs. Data Rpt.)
- Level of service based on number of *individuals served* per general category.

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KEY TAKEAWAY 2:

Data quality can be improved by precision in reporting



- **Q1-4: Population served:** *Intent is to produce unduplicated count*
 - OVC looking to understand extent/nature of limitations
 - Be sure answers to Q1-4 are consistent
 - Be sure service numbers reported later make sense with Q1-4
- **Demographics:** *Intent is to understand pop. receiving services*
 - Consistent use of 0, NR, NT
- **Direct Services:** *Intent is to capture volume of services provided*
 - Main categories asks for number of *people* served
 - Subcategories ask for *volume of services* provided
 - *From here we can calculate mean # of services per victim, e.g.*

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Reporting Schedule

Reporting Period	Type of Data Required	PMT Due Date	Upload to GMS? When?
October 1–December 31	Subgrantee Data Report	February 15	No
January 1–March 31	Subgrantee Data Report	May 15	No
April 1–June 30	Subgrantee Data Report	August 15	No
July 1–September 30	Subgrantee Data Report <i>and</i> Annual Questions Grantee Annual Report	November 15	Yes (December 30)

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Technical Assistance for Victim Compensation



OVC Performance Measurement Tool (PMT):

<https://www.ovcpmt.org>

OVC PMT Help Desk:

1 (844) 884-2503

8:30 a.m.– 5:30 p.m. EST

ovcpmt@csrincorporated.com

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Thank you!