

2017 VOCA NATIONAL TRAINING CONFERENCE

August 14 – 17, 2017

Washington Marriott at Metro Center

Washington, DC

THIS IS A PRELIMINARY DRAFT AGENDA AND IS SUBJECT TO CHANGE

THE CONFERENCE MOBILE APP SHOULD BE USED FOR FINAL UPDATES AND REVISIONS

MONDAY, AUGUST 14, 2017

12:00 Noon - 5:00 PM - Registration

South Lobby

3:00 - 4:30 PM

**Pre-conference: Intersection of VOCA Assistance
and Compensation Programs**

Grand Ballroom

An open discussion of how crime victim compensation and VOCA victim assistance programs can support similar costs and activities. With the recently adopted VOCA Assistance Rule, VOCA assistance programs can now support some activities, such as relocation, transitional housing and emergency medical and related expenses, that may overlap with state crime victim compensation benefits. This discussion will focus on the relationship between the compensation and assistance policies and practices and which program is best situated to respond to victims' needs.

Steve Derene, Executive Director, National Association of VOCA Assistance Administrators

Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards

TUESDAY, AUGUST 15, 2017

7:30 - 8:30 AM - Early Morning Refreshments; Registration

Grand Ballroom Pre-function

8:30 - 10:00 AM

Welcoming/Opening Remarks

Grand Ballroom

Steve Derene, Executive Director, National Association of VOCA Assistance Administrators

Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards

Ethel Ford, President, National Association of Crime Victim Compensation Boards

Marilyn Roberts, Acting Director, Office for Victims of Crime

Alan Hanson, Acting Assistant Attorney General, Office of Justice Programs

Corey Winfield, Violence Prevention Coordinator, Baltimore City Safe Streets

Mark Barden, Founder and Managing Director, Sandy Hook Promise

10:00 - 10:30 AM - Break

10:30 - 12:00 Noon - Workshops

Building Our Own FAQ

Grand Ballroom A-C

The new VOCA assistance rule, implementation of new data collection and reporting requirements and Federal government-wide financial regulations have raised many questions from state VOCA assistance programs and subgrantees. This highly interactive session will encourage participants to individually and collectively brainstorm the wide range of questions

and issues related to grant management, program requirements, subrecipient support and services, unallowable costs and services and related topics. The goal of the session is to identify and prioritize a list of "Frequently Asked Questions" to which the Office for Victims of Crime will be asked to provide answers and guidance for distribution to all state VOCA assistance programs.

Steve Derene, Executive Director, National Association of VOCA Assistance Administrators
Janelle Melohn, Director, Iowa Attorney General's Office Crime Victim Assistance Division
Anne Seymour, National Victim Advocate

Translating Justice: Effective Communication for Equal Access to Justice Grand Ballroom D

Crime victims who are deaf, hard of hearing, or have limited English proficiency need meaningful access to crime victim services and criminal justice supports. Yet, all too often, these victims are denied access to critical services and supports because victim service providers do not understand how to provide language access, or their legal and ethical obligations to do so. To address this need, the Office for Victims of Crime has dedicated critical resources to the Translating Justice Initiative. Come learn more about Translating Justice and how to incorporate communication access into your work.

Mary Ellen Garcia, VAWA Grants Administrator, New Mexico Crime Victims Reparation Commission
Charity Hope, Deputy Director, Center on Victimization, Vera Institute of Justice
Heidi Notario Smull, Director, Implementation and Social Change, Casa de Esperanza
Erin Esposito, Former Executive Director, IGNITE

At the Center: Using the SART Model to Create Survivor-Centered Programs in Detention

Grand Ballroom E

This workshop will explore how the tried and tested sexual assault response team model can be applied inside corrections facilities, making the jobs of all stakeholders easier and getting life-saving services to survivors. The SART model can unify professionals with different perspectives and jobs to work together to the common goal of preventing sexual abuse in detention and responding to survivors when it does happen. Written agreements, like memoranda of understanding (MOU), are important tools in defining each team member's role and in creating sustainability of programs. During this workshop, presenters will discuss how the SART model fits with efforts to address sexual abuse in detention, using real-life examples from successful programs. Participants will also have an opportunity to work through an interactive MOU exercise, defining in detail each party's roles and responsibility. Survivor stories will be shared to help participants engage in discussion about how to improve responses and how to handle challenges. The workshop will encourage service providers and VOCA administrators to think about ways to use established community models to create effective programs for incarcerated survivors.

Ivette Estrada, Victim Justice Program Specialist, Office for Victims of Crime
Christina Presenti, SART Toolkit Coordinator, National Sexual Violence Resource Center
Linda McFarlane, Deputy Executive Director, Just Detention International
Cynthia Totten, National Program Director, Just Detention International
Karla Vierthaler, Advocacy and Resource Director, National Sexual Violence Resource Center

Claims-Management System Improvements: Going Paperless and Other Adventures

Junior Ballroom 1, Second Floor

Programs are going paperless to improve efficiency and speed, eliminating paper files entirely. The challenge in making this transformation may be different in small states and large ones, and we'll have representatives of both to provide perspective. Other technological advances also will be discussed, such as online applications and case-status lookup.

Lisa Lamphere, Coordinator, New Hampshire Victims' Compensation Commission
Gene McCleskey, Director, Texas Crime Victim Compensation Program

Outreach and Relationships: The Foundation of Successful Programs

Junior Ballroom 3, Second Floor

It all starts with telling people about your program, and encouraging those who work with victims daily to provide information about how to apply. Various ways to present your program, in writing, in digital platforms, and in trainings will be discussed, with consideration of how to face these challenges with a limited budget. Equally important is the building and maintenance of relationships with allied professionals upon whom you depend for cooperative work.

David Zuller, Administrator, Rhode Island Crime Victim Compensation Program
Ethel Ford, Assistant Deputy Director, South Carolina State Office of Victim Assistance

12:00 Noon - 1:30 PM - Lunch on your own.

1:30 - 3:00 PM - Workshops

Revolution or Evolution? Victim Compensation in the 21st Century

Grand Ballroom A-C

The first compensation statutes were developed more than 50 years ago. How have statutes, rules and policies changed since then to accommodate emerging issues and trends? If we were drafting a compensation law today, how would it be different?

Elizabeth Cronin, Director, New York Office of Victim Services
Gary Scheller, Director, Utah Office for Victims of Crime
Frank Zubia, Director, New Mexico Crime Victims Reparation Commission
Ann Meola, Director, Massachusetts Victim Compensation and Assistance Division
Juanisha Lawson, Director, Georgia Crime Victim Compensation Program

Fair Labor Standards Act

Grand Ballroom D

This workshop will discuss the provisions of the Federal Labor Standards Act including minimum wage, exemptions, recordkeeping, and youth employment, including a status report on the Department of Labor's overtime rule, including its application to private, nonprofit and public agencies.

Derrick J. Witherspoon, Department of Labor Division of Enforcement Policy and Procedures - Wage and Hours Division Staff

Center for Victim Research

Grand Ballroom E

The significant increase in recent funding made available to Victims of Crime Act (VOCA) agencies has increased the need for these agencies to reinforce and enhance their capacity to maximize use of these funds. To meet this need, the Office for Victims of Crime (OVC) has worked with its partners to establish a new training and technical assistance (TTA) effort to provide dedicated support to VOCA-funded agencies and organizations. The National Resource Center for Research and Evaluation operates through a partnership between the Justice Research Statistics Association, the National Center for Victims of Crime (NCVC), and the Urban Institute. The resource center will provide valuable training and technical assistance resources to increase the

capacity of VOCA agencies to use data-driven decision-making as they make funding decisions, boost their ability to monitor program performance, improve their ability to integrate evidence-based practice into the programs they fund, and enhance their ability to identify, serve and reach underserved victim populations.

Stan Orchowky, Research Director, Justice Research & Statistic Association
Susan Howley, Public Policy Director, National Center for Victims of Crime
Jennifer Yahner, Senior Research Association, Urban Institute

Trauma Recovery Centers

Junior Ballroom 1, Second Floor

California and Ohio have established partnerships with hospitals and victim service agencies to create networks providing crime victims with a wide range of support and advocacy beyond medical treatment. Trauma recovery centers are staffed with advocates who can provide counseling, assistance with immediate needs and assistance in applying for crime victim compensation benefits. This workshop will describe the services provided by trauma recovery centers as well as how each state went about identifying the need and establishing the networks.

Michael Sheline, Assistant Section Chief, Crime Victims Section, Ohio Attorney General's Office
Julie Nauman, Executive Officer, California Victim Compensation Board

Victimization 101

Junior Ballroom 3, Second Floor

Compensation claims staff and Board members need to have a thorough understanding of what victims of violence experience. This workshop provides vital information about how humans respond to trauma. It also offers practical suggestions for how to work sensitively and effectively with victims, to make interaction more effective for both parties.

Anne Seymour, National Victim Advocate

Federal Financial Management

London 1, Ballroom Level

A presentation and question/ answer session with the Office of the Chief Financial Officer on fiscal, audit, and related issues in administering VOCA grants, including OMB's new Uniform Guidance, Cost Principles and Audit Requirements for Federal Awards.

Michael Williams, Staff Accountant, Office of Chief Financial Officer, Office of Justice Programs

3:00 - 3:30 PM - Break

3:30 - 5:00 PM - Workshops

Leveraging VOCA Assistance Funds to Assist Human Trafficking Victims Grand Ballroom A-C

The goal of this panel is to educate VOCA Assistance Administrators about the grant lifecycle potentials for subawards to support survivors of human trafficking. The presenters will discuss their experience in making, managing, and overseeing VOCA Assistance subawards to support victims of human trafficking. A VOCA subrecipient will also provide insight into their experience in applying for and working under such subaward. A significant question and answer period is planned to allow the audience to interact with the presenters where they will be able to explore barriers to grant making between state administrators and service providers, activities that have been funded, challenges unique to the provision of services to human trafficking survivors, and performance reporting considerations.

Sara Gilmer, Grants Management Specialist (Human Trafficking), Office for Victims of Crime
Brian Sass, Grants Management Specialist, Office for Victims of Crime

Aaron Bryant, Crime Victims Section, Ohio Attorney General's Office
Michelle Hannan, Central Ohio Salvation Army
Kimberly Herndon, Director of Victims of Crime Assistance Initiatives and Program Manager,
Governor's Office of Crime Control and Prevention
Laura Ardito, Deputy Director, University of Maryland, SAFE Center for Human Trafficking
Survivors

National Resource Center for Reaching Underserved Victims

Grand Ballroom D

The significant increasing in recent funding made available to Victims of Crime Act (VOCA) agencies has increased the need for these agencies to reinforce and enhance their capacity to maximize use of these funds. To meet this need, the Office for Victims of Crime (OVC) has worked with its partners to establish a new training and technical assistance (TTA) effort to provide dedicated support to VOCA-funded agencies and organizations. The National Resource Center for Reaching Underserved Victims operated by the Vera Institute and a myriad of partners experienced with working in underserved victim populations will provide valuable TTA resources to enhance their ability to identify, serve and reach underserved victim populations. This session will highlight the training and technical assistance opportunities available through the center and explain how VOCA agencies can access this valuable TTA.

Nancy Smith, Director, Center on Victimization and Safety, Vera Institute of Justice
Charity Hope, Deputy Director, Center on Victimization and Safety, Vera Institute of Justice
Z. Ruby White Starr, Chief Strategy Officer, Casa de Esperanza
Tonya Lovelace-Davis, Chief Executive Officer, Women of Color Network
Juanita Davis, Program Manager, National Clearinghouse on Abuse in Later Life
Michael Munson, Executive Director, FORGE
Allison Hastings, Project Director, Vera Institute of Justice
Richard Smith, National Director of HealingWorks, Common Justice

**Realizing the Vision for the Future of Victims Services: Translation,
Data Dissemination and Bridging the Divide**

Grand Ballroom E

This session will provide updates from the Victim Services Statistical Research Program, including the collection and development of new sources of data considerably advanced since last year, presented with a translational perspective to engage a VOCA Administrator, practitioner and policy-making audience.

Heather Warnken, Visiting Fellow, Bureau of Justice Statistics and Office for Victims of Crime
Barbara Oudekerk, Statistician, Bureau of Justice Statistics
Lynn Langton Chief, Victimization Unit, Bureau of Justice Statistics

Why Accessibility Matters for Victims Compensation

Junior Ballroom 1, Second Floor

People with disabilities are twice as likely to be victims of violent crime. The Victims Compensation Program in Vermont found that people with disabilities rarely access the program. This session will cover how Vermont updated its compensation information, made an accessible website, used new and old outreach techniques, planned for continued improvements, and dealt with challenges along the way.

Eimile Bishop, Compensation Outreach and Social Media Coordinator, Vermont Center for
Crime Victim Services

**Moving Forward: New Issues in Determining Eligibility
And Benefits**

Junior Ballroom 3, Second Floor

This session explores how compensation programs are adapting to recent changes in eligibility rules, and how they are approaching new realities in determining benefits. First, we'll look at how programs evaluate eligibility when traditional sources of information, like police reports, are no longer required--a change a number of states are making for sexual assault victims. Problems that may accompany new benefits like relocation and help for human-trafficking victims also will be explored. We'll also discuss how collateral resources, whether private (GoFundMe) or public (mass-violence charity funds) affect decisions. In addition, we'll examine challenges in making appropriate calculations on for lost wages in a rapidly transforming economy, where more and more workers don't have regular jobs or benefits.

Robert Hamill, Compensation and SAE Administrator, Iowa Attorney General's Office, Crime Victim Assistance Division

Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards
Julie Nauman, Executive Officer, California Victim Compensation Board

Federal Financial Management (repeat)

London 1, Ballroom Level

A presentation and question/ answer session with the Office of the Chief Financial Officer on fiscal, audit, and related issues in administering VOCA grants, including OMB's new Uniform Guidance, Cost Principles and Audit Requirements for Federal Awards.

Michael Williams, Staff Accountant, Office of Chief Financial Officer, Office of Justice Programs

WEDNESDAY, AUGUST 16, 2017

7:30 - 8:30 AM - Early Morning Refreshments

Grand Ballroom Pre-function

8:30 - 10:00 AM - Workshops

**Finding Your Path to Resiliency: The Effects of Vicarious Trauma
in Victim Services**

Grand Ballroom A-C

Working in systems that respond to crime victims can be stressful. Working closely with traumatized individuals results in second-hand exposure which has the likely effect multiplied case after case, client after client of causing trauma to the professional. Vicarious trauma is an occupational hazard for those who serve, treat or represent crime victims and may affect an individual professional in profound ways. This workshop examines the indicators of vicarious trauma in an interactive presentation designed to enhance knowledge and build skills for professionals who work with victims.

Trudy Gregorie, Executive Director, National Adult Protective Services Association

Environmental Crime Victim Assistance Program

Grand Ballroom D

This workshop will discuss the Environmental Protection Agency's support of an Environmental Crime Victim Assistance Program. The EPA works in cooperation with several federal departments, including the U.S. Department of Justice, and the States to implement and enforce the Clean Air Act, the Clean Water Act and other federal laws to protect public health and welfare and the environment. Criminal violations of these laws can have direct and long-lasting adverse consequences for victims. This may include individuals and workers harmed when exposed to hazardous substances like asbestos released during illegal construction work, or persons injured by a pesticide sold or used in violation of legal requirements are environmental

crime victims. Like other victims of crimes, environmental crime victims may suffer physical, emotional, and financial harm. This workshop will include discussions about the unique challenges encountered during the investigation and prosecution of environmental crimes, and the importance of addressing these challenges to ensure that environmental crime victims are afforded their rights.

Bethany Case, Victim Justice Program Specialist, Office for Victims of Crime

De'Montra Rainey, Special Agent, Environmental Protection Agency, Criminal Investigation

Ann Strickland, Attorney-Advisor, Environmental Protection Agency

Laurie Dubriel, Trial Attorney, Environment and Natural Resources Division, Law and Policy Section, U.S. Department of Justice

Kris Dighe, Senior Counsel, Environmental Crimes Section, U.S. Department of Justice

Supporting Male Survivors of Violence

Grand Ballroom E

The Supporting Male Survivors of Violence (SMSV) Initiative aims to improve responses to male survivors of violence, particularly boys and young men of color, and their families, by funding demonstration projects that put in place evidence-based models and practices to provide trauma-informed, comprehensive services and dedicated technical assistance (TA) to support these efforts. The participating demonstration projects are each using different approaches to providing trauma-informed, culturally relevant services and support to boys and men of color that have been harmed by violence. Speakers from the Healing Justice Alliance, the TA provider working with the SMSV sites, and the SMSV demonstration projects will discuss their work and challenges faced connecting male victims to the supportive services required to normalize their lives and support their healing. Participants in this session will have opportunity to discuss lessons learned from these efforts and share strategies to better serve male crime victims.

Sharron Fletcher, Lead Victim Justice Program Specialist, Office for Victims of Crime

Kevin Stewart, Training and Development Specialist, Cure Violence

Adrian Sanchez, National Training Officer, Youth Alive!

Kenton Kirby, Director of Trauma Supports, Make it Happen, Crown Heights Community Center

Shawn Deverteuil, Men's Empowerment Coordinator, Make it Happen, Crown Heights Community Center

Compensation Funding: Developments, Trends, and Possibilities

Junior Ballroom 1, Second Floor

Many compensation managers are concerned about current and future funding for their programs. Some programs are seeing a decline in collections, resulting from decreases in crime and changes in the way the criminal justice system handles offenders (diversion programs may mean fewer convictions and lower fees). Others are seeing new demands brought on by added benefits, or by expanding eligibility parameters. What solutions, at the state and federal (VOCA) level are possible to help compensation programs continue to provide financial assistance to crime victims?

S. Scott Beard, Executive Director, Maryland Criminal Injuries Compensation Board

10:00 - 10:30 AM - Break

10:30 AM - 12 Noon - Workshops

Performance Measure Updates for Victim Assistance Grantees

Grand Ballroom A-C

This panel will discuss the performance measurement of Victim Assistance grantees and subgrantees. There will be a focus on the Subgrantee Award Report (SAR) and how this data should be collected, verified, and reported. The value of the SAR and subgrantee performance report data to Victim Assistance Administrators will also be discussed. Attendees are encouraged to ask questions of the panel concerning data reporting, validating subgrantee data, OVC performance metrics, and the Performance Measurement Tool (PMT).

Matthew Kenyon, Performance Measurement Manager, Office for Victims of Crime

Joel Hall, Victim Justice Program Specialist, Office for Victims of Crime

Joselle Shea, OVC PMT Task Lead, Booz Allen Hamilton

Nicky Gleason, Victims of Crime Section Manager, Washington State SAA

Elder Abuse, Adult Protective Service and VOCA--Building an Effective Victim Triage, Referral and Direct Service Effort that Immediately Assists

Victims of Elder Abuse

Grand Ballroom D

Have you wondered whether VOCA victim assistance funds could be used to support the victim services portion of Adult Protective Service (APS)? Some jurisdictions (like Alabama) have funded short-term, in-home sitter or homemaker services, as well as, short term placement in assisted living, nursing home or foster care for victims of elder abuse or exploitation. APS caseworkers serve on elder abuse multidisciplinary teams with other professionals, some of which provide critical neuropsychological evaluations to ensure older victims receive the most appropriate services. APS intake has many similarities to the intake services for victims trying to access compensation. Therefore, coverage for victim-centered referral through APS may be allowable under VOCA. This session will provide an overview of APS intake and other unique service needs of older victims, including capacity assessments, and other innovative ways in which VOCA has been used for the victim services portion of APS, and how VOCA funds may be an appropriate option for coverage of direct victim services and more victim-centered hotline or intake workers.

Dr. Shelly Jackson, OVC Visiting Fellow, Office for Victims of Crime

Trudy Gregorie, Director, National Adult Protective Services Association

Laura Ivkovich, Policy Analyst, Office for Victims of Crime

Tonia Bell, APS Program Manager, County Assistance and Training, Alabama Department of Human Resources

Dr. David Franklin, Neuropsychologist, Director of UCR Comprehensive Sports Concussion Program, Director of the Elder Abuse Forensic Program, County of Riverside, HS Associate Clinical Director, UC Riverside School of Medicine Department of Psychiatry and Neuroscience

Oh the Possibilities: Building Effective, Multidisciplinary Programs for Incarcerated Sexual Abuse Survivors

Grand Ballroom E

This workshop will explore meaningful service provision for incarcerated survivors, focusing on the importance of collaborative approaches—that is, where rape crisis centers, state coalitions and corrections officials work together to build partnerships and troubleshoot challenges. While the national Prison Rape Elimination Act (PREA) standards are a powerful tool for stimulating genuine corrections-community partnerships, service provision should extend beyond what they require. Profiling successful service provision initiatives for incarcerated survivors, speakers will

highlight what is possible when corrections officials and victim services providers partner creatively and effectively.

Stacy Phillips, Grants Management Specialist, Office for Victims of Crime
Linda McFarlane, Deputy Director, Just Detention International
Cynthia Totten, National Program Director, Just Detention International

Dental Issues

Junior Ballroom 1, Second Floor

It's the perennial problem: A victim presents with a mouth full of pre-existing trouble, as well as a traumatic injury. An experienced dentist will talk with us about the practical treatment issues and options that accompany these cases. Negotiating costs also is a big question for compensation programs, and participants will explore successful strategies to address the bottom line.

Dr. Richard Gruntz, DDS, Arlington, VA

Large State Compensation Managers' Roundtable

Penn Quarter, Third Floor

Management of large compensation programs poses special challenges, including deploying and supervising substantial numbers of employees in multiple units with differing responsibilities, and controlling the payment of sizable amounts of money. Managers/directors of these states are invited to join in this discussion of strategic and practical issues: California, Florida, Georgia, Illinois, New Jersey, New York, Ohio, Pennsylvania, Texas, and Washington State.

Gene McCleskey, Director, Texas Crime Victim Compensation Program

12:00 Noon - 1:30 PM - Lunch on your own.

1:30 – 3:00 PM - Workshops

Subgrant Monitoring and Risk Assessment Principles

Grand Ballroom A-C

The new VOCA rule requires VOCA administrative agencies to develop and implement monitoring plans, including a risk assessment plan, regular desk monitoring and biennial on-site monitoring visits for all subgrantees. Monitoring plans consistent with the VOCA rule and the OJP Financial Guide must also be submitted with the State's application for its VOCA formula grant. This roundtable will include a discussion about the current rules for monitoring subgrantees; risk assessment examples; implementation strategies; and examples how several states have developed their monitoring plans and a discussion of the issues and challenges in monitoring subrecipients.

Brian Sass, Grants Management Specialist, Office for Victims of Crime
Leslie O'Reilly, VOCA Program Specialist, Michigan Crime Victim Services Commission
Robert Haske, Auditor, Michigan Department of Health and Human Services, Bureau of Audit, Reimbursement, and Quality Assurance

OVC's Mass Violence Toolkit and Introduction to Planning

Grand Ballroom D

The number of mass violence and terrorism incidents shows no indication of slowing and organizations serving or funding those serving victims need to be prepared if an event occurs locally. This extended, interactive session will provide an overview of the toolkit, the role of VOCA administrators and staff, and lessons learned from previous mass violence incidents. Audience participation is encouraged. This workshop will also help participants begin to develop their own Partnership & Planning checklist contained in the Tools section of the toolkit at <https://www.ovc.gov/pubs/mvt-toolkit/index.html>

Krista R. Flannigan, OVC Training and Technical Assistance Center Consultant
Eugenia Pedley, Program Manager, Office for Victims of Crime

How Impactful are Legal Services to Crime Victims?: A Report Back from the 2012 Victim Legal Assistance Networks, the 2016 Elder Justice AmeriCorps Program, and the State of Vermont **Grand Ballroom E**

With all of the talk about the change in the Rule to allow for VOCA Victim Legal Assistance funding to be used for legal services with the exception of torts and criminal defense, do you have questions about whether legal services to crime victims are actually improving crime victims' access to the legal system and providing further assistance to crime victims? If so, then this is your chance to hear about successes, lessons learned, and suggested next steps from: ICF International, the evaluator of the 2012 Victim Legal Assistance Networks; Meg Garvin, Director of the National Crime Victim Law Institute (NCVLI); and the Chicago Victim Legal Assistance Network (VLAN) Director. Additionally, attendees will hear from Elder Justice Works, which launched the 2016 Elder Justice AmeriCorps Program and placed approximately 30 elder justice Legal Fellows in different organizations throughout the country. This will be run as an open workshop to encourage discussion and questions about legal services for crime victims, and what are the most impactful ways to fund these services.

Kathrina Peterson, Attorney Advisor, Office for Victims of Crime
Julie Hester, Programs & Communications Coordinator, National Crime Victim Law Institute
Kristen Uhler-McKeown, Director of Public Programs, Equal Justice Works
Karina Ayala-Bermejo, Executive Director, The Legal Aid Society of Metropolitan Family Services
Karen Lash, Director, The Justice in Government Project
Gene Nelson, Grants Manager, Vermont Center for Crime Victims

The Crucial Role That Police Play for Compensation Programs: A New Initiative to Train and Motivate Officers **Junior Ballroom 1, Second Floor**

The International Association of Chiefs of Police (IACP) is leading a major national initiative to develop compensation-oriented videos, training materials, and practical products for use by police departments around the country. This important and unprecedented effort is intended to train and motivate police officers and chiefs to help victims access compensation programs. Since police may be the most important people in the criminal justice and victim services system in reaching victims and telling them about financial assistance, we hope that compensation programs will share ideas and insights about how their programs successfully interact with police.

William Petty, Project Manager, International Association of Chiefs of Police
Susan Howley, Public Policy Director, National Center for Victims of Crime
Jack Ritchie, Director, Virginia Victims Fund

Compensation Manager's Seminar: Handling Legislative Change and Facilitating Program Change **Junior Ballroom 3, Second Floor**

Managers are invited to discuss how programs handle legislative changes that may affect program processes and/or fiscal stability; and also how to work with program staff to ensure smooth transformations within your program. Sometimes legislative changes are sought, and sometimes they're unexpected; a manager has to plan for change and also adapt quickly to new situations. Managers also must understand and cope with staff who may exhibit concern, even resistance, to changes affecting what they do. This session explores ways that managers can facilitate changes necessary for a program to move forward.

David Zuller, Administrator, Rhode Island Crime Victim Compensation Program
Jeff Wagaman, Executive Director, Kansas Crime Victims Compensation Program

VOCA Confidentiality and Privacy Rule

London 1, Ballroom Level

The VOCA Rule has greatly expanded the requirement for VOCA subgrantees to protect the confidentiality and privacy of their clients. The confidentiality provisions are based upon those contained in the Violence Against Women Act (VAWA). This workshop will explain the details of the confidentiality rule, the obligations of state grantee and subgrantees and provide examples and tools that can be used to ensure compliance with these rules.

Cindy Southworth, Executive Vice President, National Network to End Domestic Violence

3:00 - 3:30 PM - Break

3:30 – 5:00 PM - Workshops

Getting Down and Dirty with Rule: A Peer-to-Peer Discussion about Innovative Uses of Funding

Grand Ballroom A-C

This workshop will be facilitated as a peer-to-peer discussion for VOCA Victim Assistance Administrators to discuss some of the innovative ways states are using VOCA Victim Assistance funding. Administrators from select states will launch the discussion with examples of how those states have developed innovative programs under the new VOCA Victim Assistance Rule and with the increase in funding. This will be an engaging and lively discussion with the objective of sharing ideas between peers, discussing challenges or concerns about funding new programs, and identifying solutions to procedural hurdles to fund programs.

Kathrina Peterson, Attorney Advisor, Office for Victims of Crime

Michelle Garcia, Director, Office of Victim Services and Justice Grants, D.C. Executive Office of the Mayor

Leslie O'Reilly, VOCA Program Specialist, Michigan Crime Victim Services Commission

Kelly McIntosh, VOCA Program Manager, Montana Board of Crime Control/DOJ

Suzanne Breedlove, Director, Victim Services, Oklahoma District Attorneys' Council

Debbie Kayson, VOCA Administrator, Colorado Division of Criminal Justice, Office for Victims Programs

Karen Lash, Director, The Justice in Government Project

Kate Lyon, Program Administrator, Arizona Department of Public Safety

Building Stronger Subgrantees

Grand Ballroom D

Do you ever wonder what the term capacity building really means in the context of victim services, and what role you should play as an assistance administrator in building the capacity of your subgrantees? Come hear about the capacity building framework that the OVC Training and Technical Assistance Center (OVC TTAC) is using, and hear from your colleagues about some concrete strategies they are using to build capacity in their states.

Marti Kovener, Project Director, OVC Training and Technical Assistance Center

Cecilia Miller, Grants Director, Minnesota Department of Public Safety, Office of Justice Programs

Christine Heyen, Grant Fund Coordinator, Oregon Department of Justice

Kelly Kissell, Manager, Colorado Division of Criminal Justice, Office for Victims Programs

Working with the State Victim Assistance Academy Resource Center

Grand Ballroom E

The State Victim Assistance Academy (SVAA) Resource Center is the dedicated national training and technical assistance team that supports and guides the efforts of all SVAAAs across the country and facilitates their connection with one another. The Center has a bold vision for how to support and sustain SVAAAs whether they are just starting, already in operation, or looking to grow and expand. This vision focuses on the central role that SVAAAs play in ensuring that service

providers have the critical training they need to develop their professional skills, respond to the increasingly complex needs of victims and survivors, and to advance the Victims' Movement overall. Participants in this session will learn about the enhanced TTA available to support academies, discuss challenges to sustaining academy efforts, and hear success stories of VOCA State Administrative Agencies supporting and connecting to academies in their states.

Sharron Fletcher, Lead Victim Justice Program Specialist, Office for Victims of Crime

Kevin Becker, Senior Partner, ORI Consulting

Susan Howley, SVAA TTA Project Director, National Center for Victims of Crime

Diane Marcus, Justice Program Supervisor, Kentucky Justice Cabinet

Natacha Pelaez-Wagner, Director, Texas Victim Services Association

Quality Assurance for Compensation Programs

Junior Ballroom 1, Second Floor

How does a manager ensure that decisions on eligibility and benefits meet statutory and policy standards, and are consistent from one decision to the next? This session offers practical ideas and approaches to addressing the challenges of assuring quality.

Jeff Blystone, VCAP Manager, Victim Compensation and Assistance Program, Pennsylvania

Stephanie Gaines, Government Analyst, Bureau of Crime Victim Compensation, Florida

Office of the Attorney General

Eligibility Determinations: What Goes Into an Approval or Denial?

Junior Ballroom 3, Second Floor

Contributory conduct is one eligibility issue, but there are others. States will be asked to present cases, offer analysis, and make decisions on problematic situations that involve interpretation of compensation statutory requirements.

Dan Eddy, Executive Director, National Association of Crime Victim Compensation Boards

Vicarious Trauma Toolkit: A New Resource to Address Vicarious Trauma in Organizations

London 1, Ballroom Level

Working with victims of violence and trauma can change the worldview of responders and can also put individuals and organizations at risk for a range of negative consequences (e.g., substance abuse, absenteeism, burnout, relationship issues). OVC has invested in the development and publication of an evidence-based and pilot tested online toolkit to assist organizations in implementing policies, procedures, practices, and programs that support first responders. Subject matter and TTA experts will walk through some Toolkit content and describe assistance that is available to you, your organizations, and your subgrantees.

Bethany Case, Victim Justice Program Specialist, Office for Victims of Crime

Victoria Shelton, Regional Training and Technical Assistance Team Lead, OVC Training and Technical Assistance Center

Lisa Tieszen, MA, LICSW, Senior Consultant, Organizational Resilience International

5:15 - 6:00 PM

NACVCB Business Meeting

Junior Ballroom 1, Second Floor

THURSDAY, AUGUST 17, 2017

7:30 - 8:30 AM - Early Morning Refreshments

Grand Ballroom Pre-function

8:30 - 10:00 AM - Workshops

Working with Federal Partners: FBI, Interior, Homeland Security

Grand Ballroom A-B

New developments in improving the relationships between federal partners, victim compensation and victim assistance programs are the subject of this workshop. Representatives from National Association of Crime Victim Compensation Boards, the Federal Bureau of Investigation, Department of the Interior, and Department of Homeland Security, Immigration and Customs Enforcement will discuss their work and initiatives on behalf of victims, and how these programs can work effectively together to support victims of crime.

Joyce Bradford, Victim Justice Program Specialist, Office for Victims of Crime

Kathryn Turman, Assistant Director, Office for Victim Assistance, Federal Bureau of Investigation

Charlotte Clarke, Victim Assistance Program Manager, Department of the Interior;

Yolanda, Curtis Gibson, Victim Justice Program Specialist, Office for Victims of Crime

Sharon Peyus, Unit Chief, Victim Assistance Program and Management Oversight Unit, Department of Homeland Security

Deborah Shaw Rice, Director, Maine Victims' Compensation Program, Office of the Attorney General

Working with the Inspector General's Office

Grand Ballroom C

Since 2015, Congress has provided the DOJ Office of the Inspector General with additional funds for "increased oversight and auditing activities associated with the anticipated increases in both funds available, and in the number of grant recipients." Since then, the OIG has been conducting audits of all components involved in the administration of VOCA funds, including the Office of Justice Programs, the Office for Victims of Crime, state VOCA assistance (and crime victim compensation programs in those States that administer both programs) and VOCA assistance subgrantees. This roundtable is intended for VOCA assistance and/or compensation programs that have, are or will be audited by the DOJ Office of the Inspector General. A panel of administrators will share their experiences in preparing for and undergoing an OIG audit as well as identify common questions and issues.

Chris Fenno, Executive Director, Vermont Center for Crime Victims

Janelle Melohn, Director, Iowa Attorney General's Office Crime Victim Assistance Division

Cecilia Miller, Grants Director, Minnesota Department of Public Safety, Office of Justice Programs

Kellie Rabenhorst, Nebraska Crime Commission

Gary Scheller, Director, Utah Office for Victims of Crime

Shannon Schweitzer, Program Manager, South Dakota Crime Victims' Compensation Program

Managing Organizational Change in Uncertain Times

Grand Ballroom D

Change is inevitable. It involves a lot of planning. And it can take an emotional toll on you as a change leader and on the teams that you manage. This session will help you learn how to manage change better, by exploring the Kotter Change Model, key leadership skills that will help you manage transition with your staff, and action strategies that you can use individually for handling change.

Marti Kovener, Project Director, OVC Training and Technical Assistance Center

Civil Rights Requirements

Grand Ballroom E

An overview of the federal civil rights laws that recipients of federal financial assistance must comply with when accepting grant awards from the DOJ and OJP. The presentation will also discuss the provision of language assistance services to persons that may be limited English proficient (LEP) and how this applies to federal grantees and subgrantees.

10:00 - 10:15 AM - Break

10:15 - 11:45 AM - Workshops

**International Victimization: How the FBI, State Department,
and ITVERP Help**

Grand Ballroom A-B

Compensation for crimes committed in foreign countries may pose unique challenges, but there are a wealth of federal resources that can help. The FBI victim assistance specialists work tirelessly to help these victims, and State Department personnel provide crucial connections. The OVC-operated International Terrorism Victim Expense Reimbursement Program (ITVERP) is the primary source for financial assistance to American victims of terrorism abroad. Compensation programs will get a thorough grounding in how all of these agencies will interact with them in the event of a crime to an American outside the U.S.

Eugenia Pedley, Program Manager, Office for Victims of Crime

Kathryn Turman, Assistant Director, Office for Victim Assistance, Federal Bureau of Investigation

Carmella Donahue, Director, Overseas Citizens Services, U.S. Department of State

Victoria Jolicoeur, ITVERP Program Manager, Office for Victims of Crime

Compensation Roundtable: Moving forward

Grand Ballroom C

This session offers compensation program managers, staff and Board members an opportunity to explore special issues in small groups. Issues will be defined by the group at the outset, and participants will break down into discussions based on their own interests.

**Raped or “Seduced”? How Language Helps Shape Our Response
to Sexual Violence**

Grand Ballroom D

Language can never be neutral; it creates versions of reality. Yet when we discuss sexual assault, we constantly use the language of consensual sex to describe assaultive acts. We use euphemisms, erotic or affectionate terms to portray violent acts. This language often implies consent and romance, rather than criminal acts. In addition, we describe violence against women in passive terms, which allows the perpetrators of this violence to remain invisible and unaccountable. We also use language that objectifies or blames sexual assault victims. This interactive session will explore the language of Sexual assault: how we talk about and write about this crime. We will discuss specific examples of the language we use and explore how to discuss sexual assault in a way that more accurately depicts the crime.

Claudia Bayliff, Attorney at Law

Civil Rights Requirements (repeat)

Grand Ballroom E

An overview of the federal civil rights laws that recipients of federal financial assistance must comply with when accepting grant awards from the DOJ and OJP. The presentation will also discuss the provision of language assistance services to persons that may be limited English proficient or LEP and how this applies to federal grantees and subgrantees.

Shelley Langguth, Attorney-Advisor, Office for Civil Rights, Office of Justice Programs

11:45 AM - 12 Noon - Closing Session

Grand Ballroom A-B