# The Office of the Attorney General Department of Crime Victim Compensation (DCVC)



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Law Enforcement and Victim Advocate
Crime Victim Compensation Training



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#### **Training Overview**

- Background, Purpose and Measuring the Long Term Impact
- Law Enforcement and Victim Advocate Eblast
- Review list of topics for the Law Enforcement and Compensation Presentation
- Video Law Enforcement and Compensation
- Pre and Post Knowledge Survey
- Statistical Data Overview
- Other Outcomes

#### **Background and Purpose:**

#### The Law Enforcement and Victim Advocate Training

- 1. To raise awareness among SC law enforcement officers about crime victim compensation.
- For attending the training, Law enforcement officers are offered continuing education hours (incentive)

#### Note:

An evaluation of the presentation is distributed to the officers to gauge the value of the information provided.

#### **DCVC Plan of Action**

- To contact all law enforcement agencies in SC
- Coordinate initially with their victim advocate
- If there is not an advocate on staff, then we will coordinate with their training officer
- Larger agencies may have multiple trainings
- Smaller agencies may have one training but officers may have various roles
- Most agencies are very interested and excited about the training
- Continue to maintain CLEE from CJA

#### What Officers Liked the Most About Training

- Informative, detailed and educational
- Provided a better understanding of victims' rights
- Reinforced officers' need to be compassionate and treat victims with dignity and respect
- Videos
- Examples provided by presenters
- Provided a better understanding of the compensation program and the process
- Handouts
- Knowledge of the presenters
- Professionalism of the training

#### What Officers Disliked the Most About Training

 The fact that this training was not automatically a part of the criminal justice academy training

Some wanted more detailed information

 Just a few officers (via surveys) stated they know how to treat victims and be respectful; therefore, they did not find the videos helpful

#### **Questions Often Asked**

- What services are covered by the agency?
- Does the agency pay for property damage?
- How much does the agency pay on a claim?
- Do we give money directly to victims?
- Where does the program money come from?
- How do we handle certain claims this varies
- How long has the program been around

#### **Measuring the Long Term Impact**

#### The Impact

- 1. Track the number of DCVC claims sent to the agency by the targeted law enforcement department before and after the training.
- 2. Assess the attitudes of victim advocates from each department immediately before and three months after the training to determine if the training affected law enforcement officers' awareness of the compensation program and its purpose.



# Law Enforcement and Victim Advocate EBlast!



### DCVC Training Overview Law Enforcement and Compensation

- 1. Video Clip and Discussion
- 2. Victim Support Documents for Claim Processing
- 3. What's Covered and Not Covered by the program
- 4. Application Crime Scene Section
- 5. Eligibility Requirements
- 6. Sexual Assault Program

### ENFORCEMENT



#### Video

Endorsed by the International Association of Chiefs of Police (ICAP)

#### **Pre and Post Knowledge Survey**

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As an advocate, how knowledgeable do you feel officers are about the

	ensation?	ctim comp	ng crime vi	following regarding
Very Knowledgeable	Knowledgeable	Somewhat Knowledgeable	Not Knowledgeable	

following regarding crime victim compensation?						
	Not Knowledgeable About	Somewhat Knowledgeable About	Knowledgeable About	Very Knowledgeable About		

П

The existence of compensation for

The types of expenses considered for

The application process for compensation

An officer's role in the compensation

How to communicate information about

The role of the victim advocate in the

compensation to crime victims

compensation process

crime victims

compensation

process

4.

## ENFORCEMENT

## **FY 18-19 Statistical Data Overview and Discussion**

Total Trainings Completed
 17

• Officers Trained 142

Victim Advocates Trained
 14

• Total Trained - for this initiative 156



#### **Other Outcomes**

- 1. Mandatory Victim Notification Forms Incorrect
- 2. Mandatory Victim Notification Process Incorrect
- 3. Turnover
- 4. Dual Role of the Officer (Officer and Advocate)
- 5. New Contacts
- 6. New Relationships