

What is an FJC? (101)

National VOCA Conference

Natalia Aguirre and Raeanne Passantino

August 14, 2019

Alliance for HOPE Team



Casey
Gwinn



Gael
Strack



Yesenia
Aceves



William
Ackerman



Melissa
Aguiar



Natalia
Aguirre



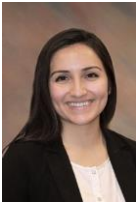
Jackie
Anderson



Chelsea
Armstrong



Chan Hellman, PhD
Lead Researcher



Yvette
Beltrán



Fernanda
España



Alek
Gastelum



Karly
Gersberg



John
Hamilton



Jessica
Kimsey



Emma
Mattingly



Patricia
Middleton



Cami
Morrill



Jim Henderson, MSW



Raeanne
Passantino



Alexa
Peterson



Sarah
Pike



Yolanda
Ruiz



Madison
Ryan



Rylie
Shore



Brynne
Spain



Amy
Stobbe



Dalia
Zarate



Bill Smock, MD
Medical Director

Why Do We Need FJCs?

- Candace/detective tried to seek services in Concord
- First, let's get a restraining order. It was daunting.
- Went to the wrong location.
- Missed the bus.
- Ran out of time to file the paperwork that day.
- Decided to try to get into a shelter.
- Shelter was full.
- Gave up by 3 p.m.
- Tired. Hungry. Cranky.

What is an FJC?

The Short Answer

What is an FJC?

- Survivors of family violence can receive most of the services they need from **one** place
- Co-located, multi-agency, multi-disciplinary services with **coordinated** service delivery
- Utilization and sharing of existing resources
 - **Not a duplication of services**



AB 1623: Majority Leader Atkins (SB 557: Senator Kehoe)

Family Justice Centers Defined:

“Multiagency, multidisciplinary service centers where public and private agencies assign staff members on a full time or part-time basis in order to provide services to victims of domestic violence, sexual assault, elder abuse or human trafficking from one location in order to **reduce the number of times victims must tell their story, reduce the number of places victims must go for help and increase access to services and support for victims and their children.**”

FJC is about Sharing Resources

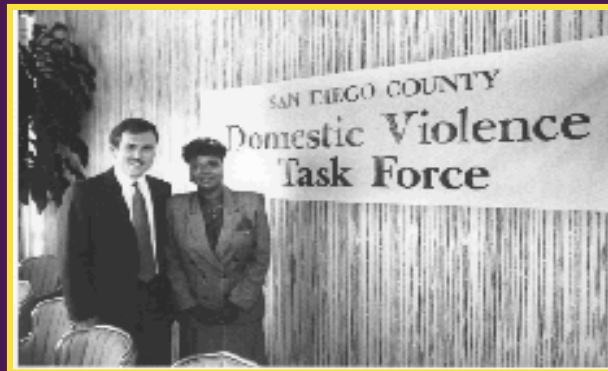
- **NOT** replacing or duplicating programs
- Takes existing resources and puts them all together under **one roof** to eliminate the runaround
- Provides **MORE** access to services and **MORE** coordinated services
- Services provided by partners



What is an FJC?

A little background and history

Vision for a Family Justice Center started in 1989



www.sandiegodvcouncil.org

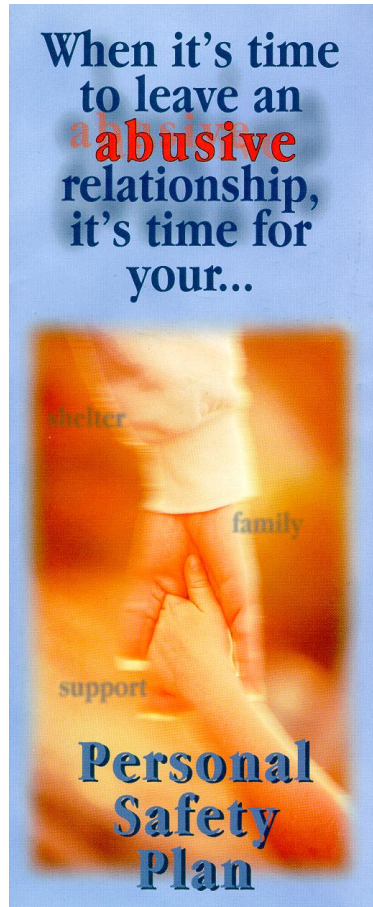
The Original CA/DV Unit



Elder DV Case



Solution: Brochure



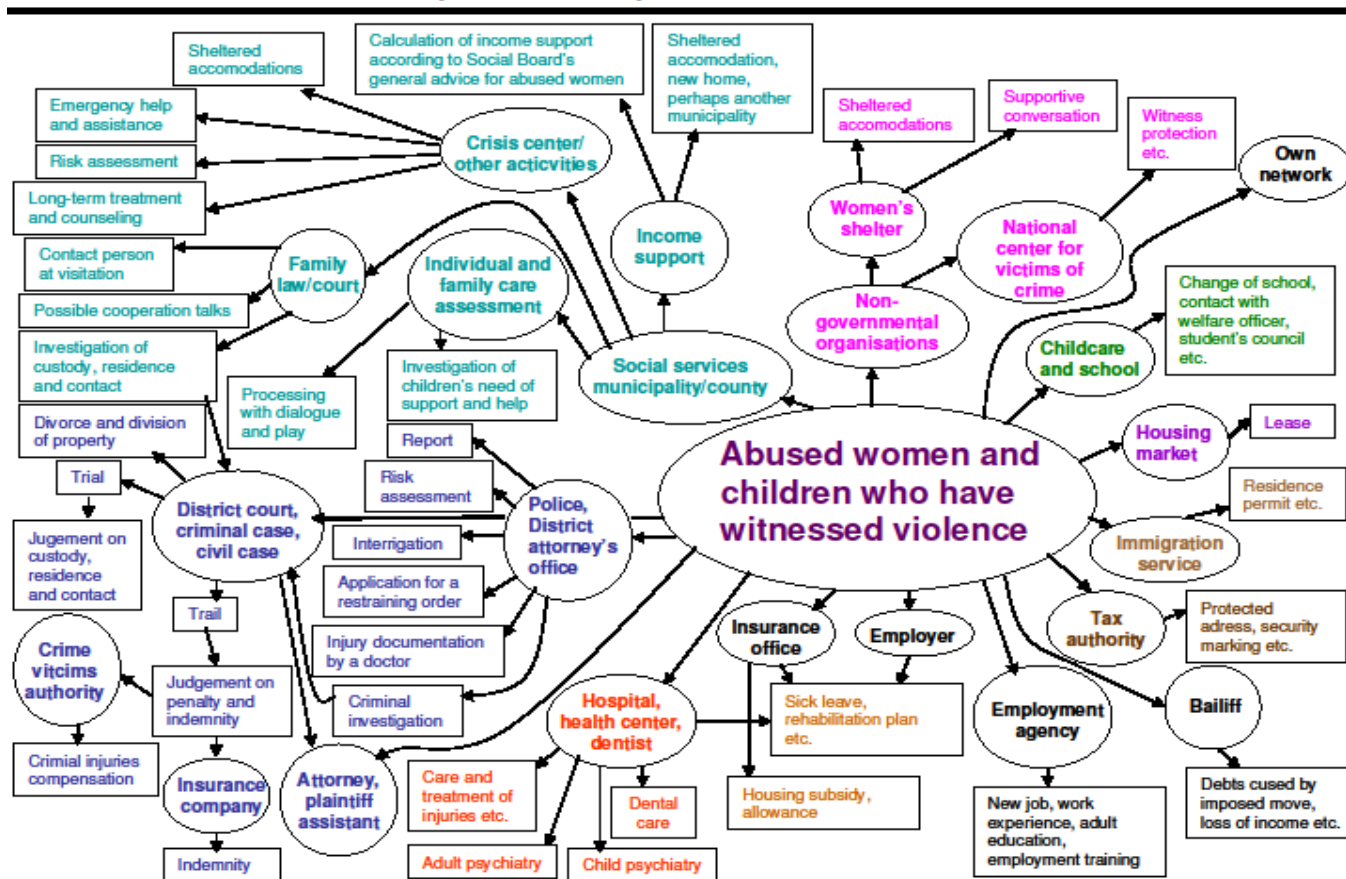
- Important Numbers & Referrals
- Checklist of what to take when you leave
- How to stay safe during an argument: at work, home & in public
- Protective orders

Discovered our services were all over



Our System was Difficult to Navigate

The Municipality of Hässleholm's chart for government contacts women may need when they become victims of domestic violence



Focus Group Feedback

- Victims are fearful of systems and don't understand the process
- Court is the scariest place to seek help
- Shelters are the safest place
- Victims must go from place to place
- They must tell their story over and over
- Victims want all their services together in **one place**



**We were already
paying for the lack of
collaboration**

Cost of One Murder in 2010

A study by Iowa State University found:

- 2010 cost of a murder was **\$17.25 million**
 - Actual cost with more than one conviction **\$24 million**
- 2010 cost of a rape was **\$448,532**
- 2010 cost of aggravated assault was **\$145,379**



**Family Justice Centers
have grown out of the...**
child abuse, women's, sexual
assault, and domestic violence
movements

It Was a Long Journey

- **Jan 1989** - Idea was proposed by Casey Gwinn
- **Jan 1990** - Started co-location at the City Attorney's Office
- **Jan 1997**- SDPD and City Attorney's Office joined forces
- **Jan 2000** - One Stop Shop – DV Council's Top Priority
- **Feb 2001** - SDPD completes Feasibility Study & Site Visits
- **Oct 2001**- PS&NS Approval to proceed
- **Mar 2002** - \$500,000 Cal Endowment Grant
- **April 2002** - Council Approval

What is the Plan?

- **Phase I:** Focus on domestic violence cases
- **Phase II:** Expand to include Child Abuse, Elder Abuse, Sexual Assault and possibly juvenile cases

Finally, 2002....

The San Diego Family Justice Center

Grand Opening – October 2002



How it Started

- Public safety initiative led by Police Chief and City Attorney with the support from the DV Council and local officials
- Our goal was to bring as many professionals together to help victims of domestic violence and their children – under one roof
- To reduce the amount times and places victims have to go to tell their story and get the help they need
- **“Where families come first and professionals come together”**



The Big Vision

A future where...

- All the needs of victims are met
- Children are protected
- Batterers are held accountable
- Violence fades
- Economic justice increases
- Families heal and thrive
- Hope is realized, and
- We ALL work together



Move All the Scattered Services



With a Clear Mission

- To make victims SAFER
 - S = Provide consolidated services
 - A = Accountability
 - F = Friendly, family-centered facility
 - E = Early intervention/prevention programs
 - R = Relationship building and coordination in the community



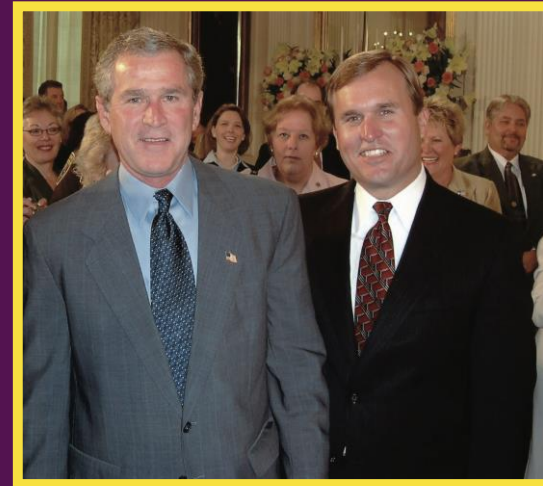
How many
brochures
do you
have?



**Then, Oprah Winfrey endorsed
our work in January 2003...**



Then, **President George W. Bush** endorsed our work in October 2003...because...the President must have watched **Oprah!**



**And the “movement”
continues to move!!!**

International FJC Movement



Croydon, England
(First in UK)
Government-Led FJC



Mosaic Center Waterloo-Kitchener, Canada



Other Centers in Canada

Pending

- City of Toronto, Toronto
- Richmond/Vancouver
- Calgary, Alberta,



Open

- Driven: Durham, Ontario
- Safe Center: Peel, Toronto



Amman, Jordan

- Queen Rania's Child Advocacy Center
- Dar Al-Wafq Shelter



Project Karin in Sweden

- Launched in 2008
- They held a regional FJC conference in 2011



Centros de Justicia para las Mujeres (2011)



Family Justice Centers Europe

- Movisie.nl
- Bert Groen, Coordinator
- Six pilot Centers
- Netherlands (2)
- Belgium
- Germany
- Italy
- Poland
- European Union Funding
- EU Policy Position:
“Establish Family Justice Centres”



European Family Justice Center Alliance



EUROPEAN ALLIANCE
FOR HOPE AND
EMPOWERMENT

*There is A BETTER WAY to give extra hope to each victim of domestic violence...
The European Family Justice Center Alliance aims to develop and support local
Family Justice Centers all over Europe that help victims and their children find
all services they need in ONE PLACE: medical professionals, caretakers, counselors,
advocates, prosecutors, police officers and others.*



ALLIANCE

WHAT WE DO

MEMBERSHIP

PRODUCTS

FJC

NEWS

INTRANET

CONTACT

ESCAPE

HIGH-LEVEL CONFERENCE 'ENDING VIOLENCE AGAINST WOMEN – TAKING STOCK AND NEXT STEPS' AT THE EUROPEAN COMMISSION'S BERLAYMONT BUILDING

December 11, 2018

The Family Justice Center framework was recently profiled by Bert Groen and Pascale Franck at the European Commission on Justice and Consumer and Gender Equality in Brussels. This event combined practical lessons learnt from local projects with high-level policy and forward-looking discussions, with the aim of fostering links and collaborations between the different levels of action needed to combat gender-based violence.

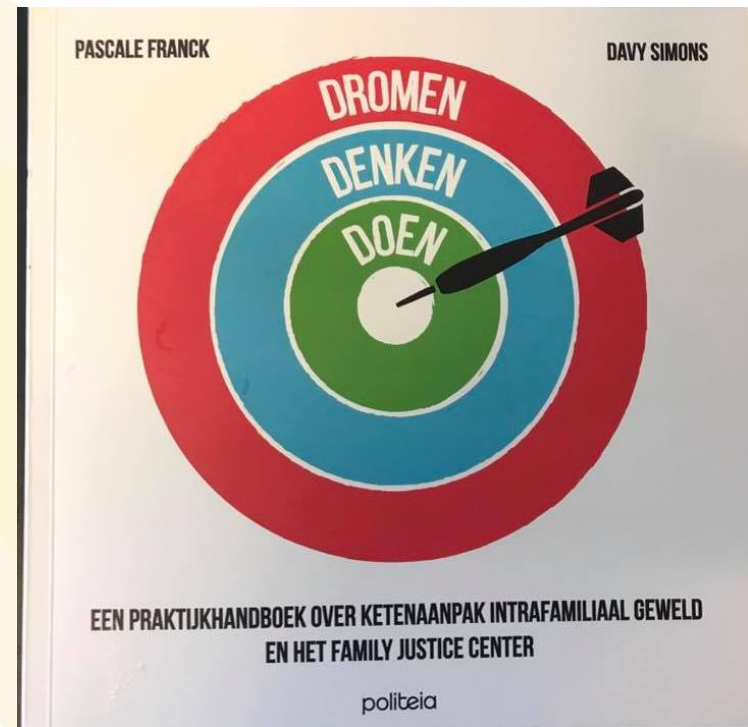
During this conference participants had discussions on an equal footing and in an interactive manner how EU institutions, EU Member States, International Organisations, NGOs, private sector and academics can contribute to combatting violence against women. Each session was introduced by short "impulse statements" to trigger the discussion after which the floor was opened to the roundtable participants



Thank you, Bert
Groen and Pascale
Franck!

FJC Antwerpen

Congratulations, Pascale Franck!



Now, Northern Ireland!

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From Hurt to Hope

A major international conference designed for local and international professionals working in all areas of Domestic Violence.

Ulster University, Derry/Londonderry

4th - 5th June 2019

[More Information](#)

Exit site

The Foyle Family Justice Centre (FFJC) is the first of its kind in the UK or Ireland.



About the Family Justice Centre

Centralised service provision of 20+ public and charitable



**And in the United States, the
dreams keep getting bigger...**

Original San Diego FJC Front Porch



One Safe Place – Fort Worth Lobby



The Dreams Are Getting Bigger



One Safe Place



Sojourner Family Peace Center Milwaukee, WI



FJC, CAC and Shelter



Sojourner Family Peace Center Milwaukee, Wi



Nashville Family Safety Center



WKRN.COM

NEWS ▾ WEATHER & TRAFFIC ▾ SPECIALS ▾ WATCH ▾ SPORTS ▾ COMMUNITY ▾ PERFECT

News

Nashville's upcoming Family Justice Center will be world's largest

By: Sarah Denson

Posted: Oct 26, 2017 04:47 PM CDT

Updated: Oct 26, 2017 04:47 PM CDT

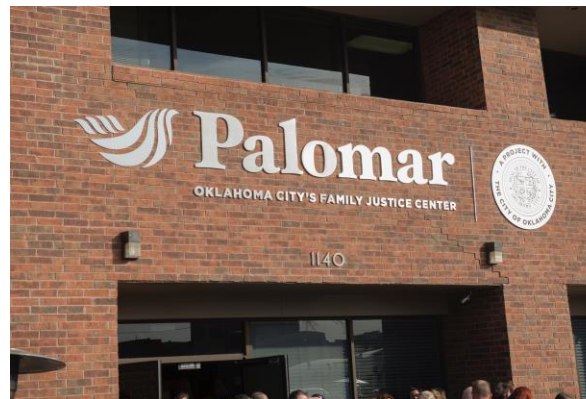


WKRN web staff - NASHVILLE, Tenn. (WKRN) - One major sign of growth in Nashville is the construction along Murfreesboro Pike just south of downtown.

Palomar FJC in Oklahoma City



21,000 Square Foot
Temporary Facility



Palomar FJC in Oklahoma City – Now planning more than 100,000 square foot campus!



Tulsa Family Safety Center



City Of Tulsa Breaks Ground On New Family Safety Center

Tuesday, March 26th 2013, 5:06 PM CDT

by NewsOn6.com



1/2

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And the pending vision? More than 100,000 square feet!

Center for Solo Practitioners & Justice Legal Network



THE CENTER *for* SOLO PRACTITIONERS

THOMAS JEFFERSON SCHOOL OF LAW

Anaheim FJC – Children's Room



Access to Computers and Learning Centers



Alameda County FJC



San Diego FJC



New Orleans FJC

Video Streaming with Courts

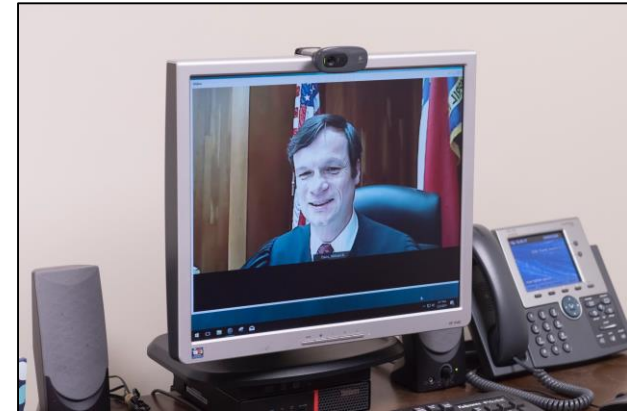
Orange County FJC (CA)



Clackamas FJC (OR)



Guilford County FJC (NC)



Courtroom at One Safe Place (Fort Worth, TX)



Interview Rooms

Clackamas County FJC



New Orleans FJC



Palomar FJC



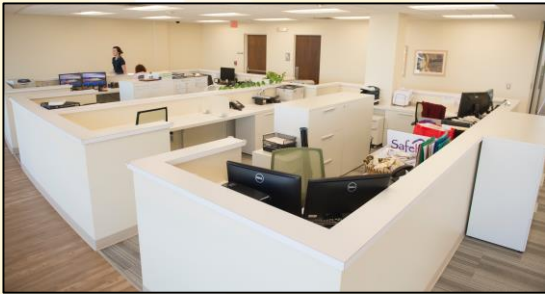
Montgomery County, Maryland FJC



County Executive Isaiah Leggitt
– “Check Your Ego at the Door.”

Open Floor Plans

One Safe Place FJC



Sacramento Family
Justice Center

Sojourner Family
Peace Center



Large Conference Rooms

Fort Worth, Texas



Milwaukee, WI



Dress for Success Partnerships



Tarrant County
One Safe Place FJC



Boston Family Justice
Center



San Diego Family
Justice Center

Project Karin in Sweden

- Launched in 2008
- Will you have Viking appliances in your survivor accessible kitchen?!



Research and Evaluation

Measuring Impact and
Long-term Outcomes

Informed by Evaluation

- Evaluation Committees
- Focus Groups
- Client Surveys
- Comparison Study Models
- Benchmarking
- Client Profile Studies
- FJC Snapshot Assessments
- Ongoing Research

Informed by Evaluation

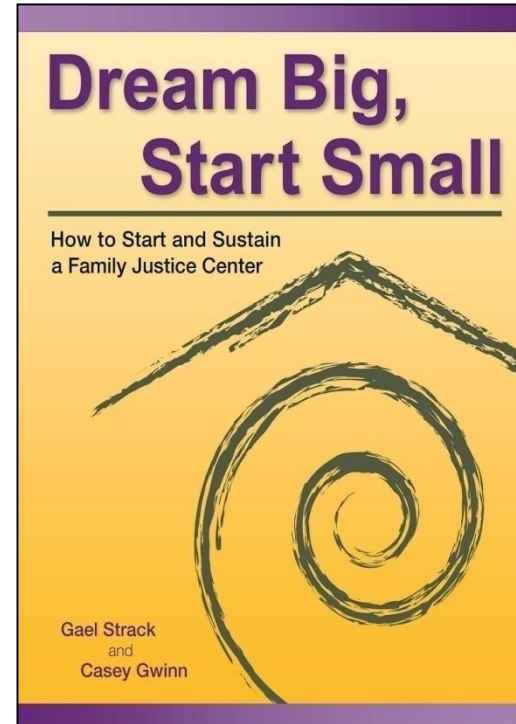
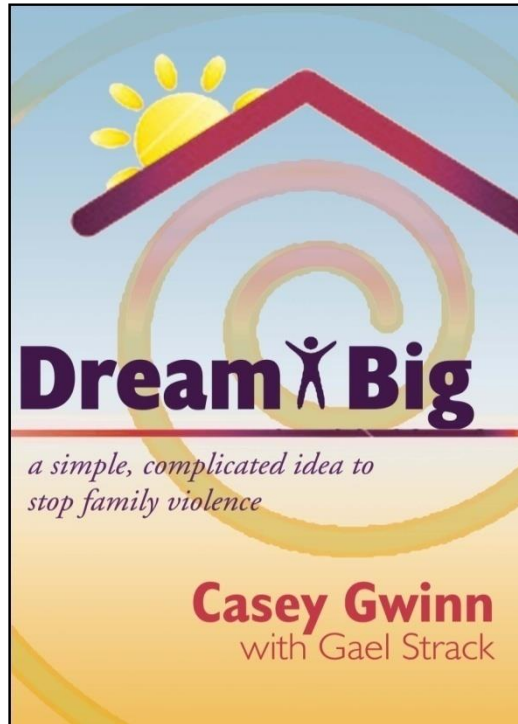
- **2004** - PFJCI Assessment Study
- **2007** – Alameda County 3-year Outcome Study
- **2007** - San Diego FJC Study/Alliant Univ.
- **2008** - Nampa FJC/Boise St.
- **2009** - San Diego FJC Study/San Diego State
- **2009** - NYC FJC Outcomes Study
- **2013** California Legislature Study (Petrucci)
- **2017** University of Oklahoma Study (Hope, Resiliency, Flourishing, Satisfaction of Life, and Survivor Defined Goal Achievement)

Findings: Survivor Impact

1. Receiving services is “easy”,
2. Services are high quality,
3. Survivors feel supported,
4. Staff and referrals are knowledgeable,
5. Scope of services.

“I’ve been able to get over certain things. I no longer feel like a victim and [I’m] starting to build my self-esteem up once again. And little by little, I’m regaining the person that I used to be, not just for me, but for my son, so I can be a better mother.”

The *Why* and the *How*



Order online Today: www.familyjusticecenter.com

Why? Benefits of FJC Framework

- Saves Time
- Improves attitudes of professionals
- Serves more victims and children
- Reduces homicides
- Reduces calls to the same residence
- Increases the scope of collaboration beyond domestic violence to include child abuse, sexual assault, elder abuse, and human trafficking
- Less Trials for Prosecutors – longer life expectancies
- Less Calls to 911
- Better working relationships
- Satisfied victims, less recantation, more participation
- Increases Hope and Wellbeing in Survivors

We have a BETTER attitude!



We can save a lot of time.

JACKIE DIETZ

Before the FJC, it would take a week for a client to receive the services she needed. Now, she can access the same services, if not more services, in less than a day. We can also help more clients at the same time.



Benefits of a Cross Sector Collaborative Model

- **Before:** Clients who don't have access to shelter services might not have a place where they have ongoing support in a safe and comfortable environment.
- **Now:** Clients are encouraged to visit FJC/MACs often for any reason and have access to client navigators, advocates, and a new community of supports.

Benefits of a Cross Sector Collaborative Model (cont.)

- **Before:** Clients traveled all over town for multiple appointments. First three weeks were spent getting clients connected to resources.
- **Now:** Clients are able to receive many services in one place. Shelter time is now being spent rebuilding lives.

Benefits of a Cross Sector Collaborative Model (cont.)

- **Before:** How long is your shelter stay?
Traditionally clients and families had 30 to 60 days before having to leave the safe house.
- **Now:** Clients and families have ongoing support after they leave the shelter through the Family Justice Center and partner agencies. Programs like VOICES and Camp HOPE America continue to engage survivors to create community after the crisis.

Benefits of a Cross Sector Collaborative Model (cont.)

- **Before:** Community based DV/SA organizations traditionally focus on intimate partner violence and sexual assault.
- **Now:** Offering ongoing support and additional services including: legal assistance, non-intimate partner TRO's, expanded senior services, priority responses from law enforcement, forensic evidence collection, services for trafficking survivors and more...

Helping Children Caught in the Crossfire

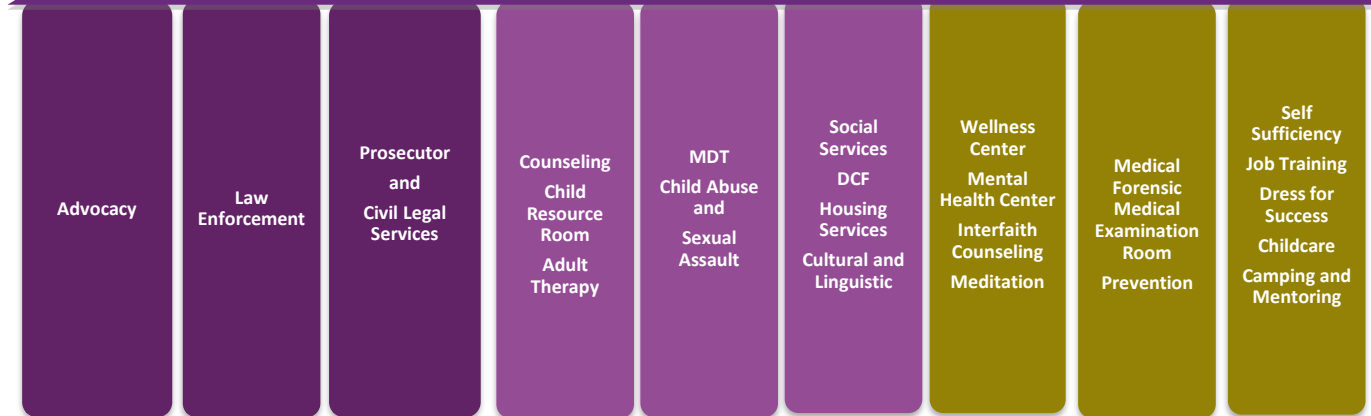
- In America, we raise our criminals at home
- Human history makes our vision difficult
- Children's response to DV
- Pregnant teenagers show another side of the story
- Are Child Advocacy Centers enough?

Center for Family Justice Progression

Start Small

Dream Big

Family Justice Center



168

The Center for Women and Families of Eastern Fairfield County, Inc.

The FJC/Multi-Agency Model today

Guiding Principles

ALLIANCE for
HOPE
INTERNATIONAL



Transformative



*Victim
Centered*



*Kind
Hearted &
Hope-
Centered*

Empowered



*Community
Engaged*



*Safety
Focused*

*Offender
Accountability*



*Prevention
Oriented*

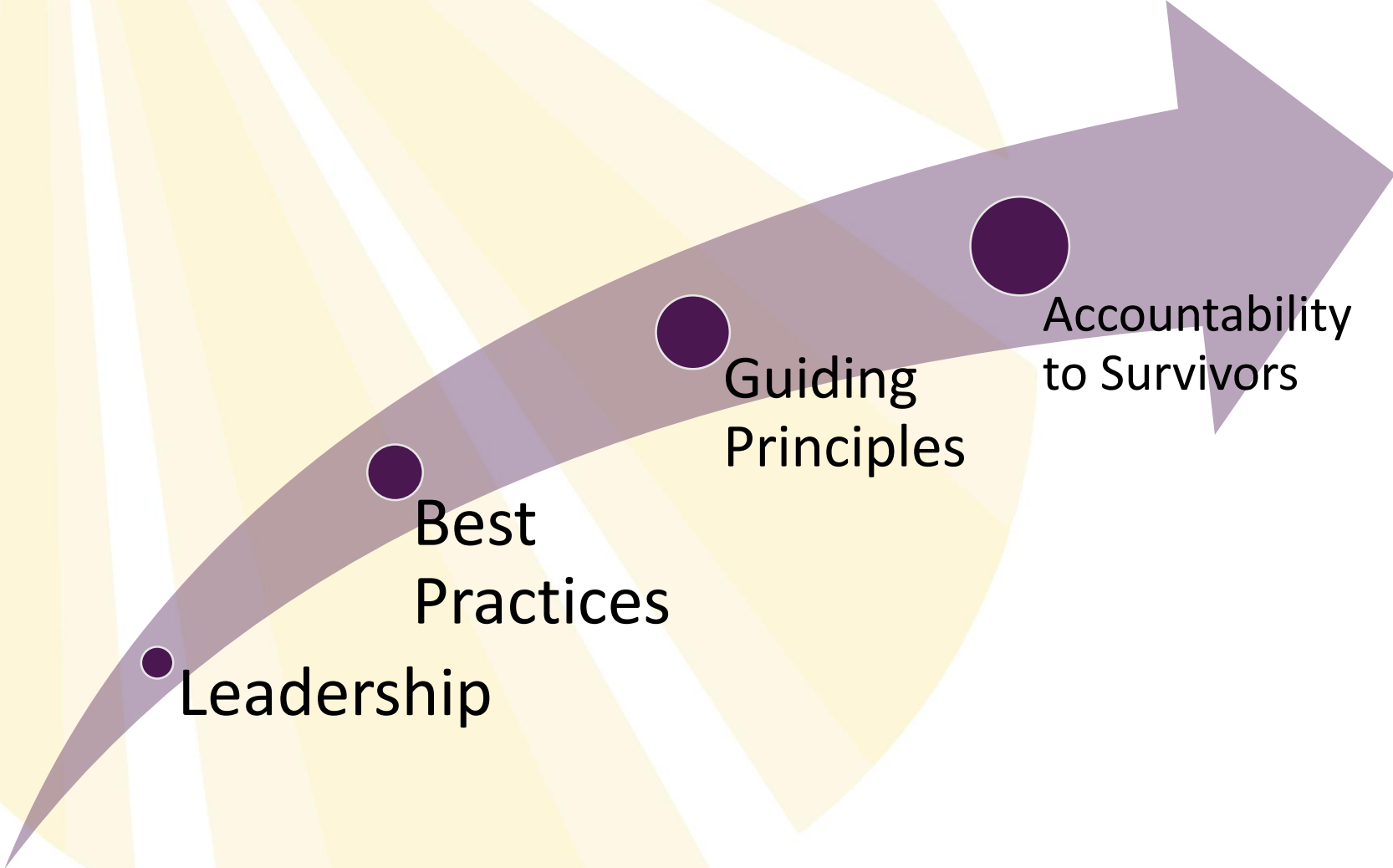
*Survivor
Driven*



*Culturally
Responsive*

*Relationship
Based*

Alliance's Four Strategic Directions



Leadership

Best
Practices

Guiding
Principles

Accountability
to Survivors

Strategic Direction: Accountability to Survivors

- Survivor Advocacy Group at each Center
- Work on various projects
 - Community outreach and awareness
 - Legislation
 - Evaluation and monitoring
- Not a support group
- Connects with the broader national VOICES movement
- Holds Centers and their partners accountable



FJC Movement Today

- More than 105 operating Family Justice/Multi-Agency Centers in the US
- ½ coordinated by shelters/community-based DV/SA agencies or new 501c3s
- ½ coordinated by District Attorney's Offices or Police Departments or public agencies
- 50+ communities in active planning efforts
- First statewide initiative in California (22 open)
- Centers in 25+ countries
- Rural
- Suburban
- Urban
- Tribal
- Regional Training Centers
- FJCs are in VAWA (Title I)
- State FJC legislation developing
- Largest International FJC Initiative - Mexico

FJC Services Evolving...

- Easily accessible county wide resource network/locations
- Economic/financial assessments
- Financial literacy
- Credit repair
- Long-term spiritual care/connection to community
- Asset Development
- Education/Computer Training
- Personal Coaching
- Job Training/Job Placement
- Housing/Services Coordination – Emergency, Transitional, and Affordable
- Campus approaches...developing across the U.S.



Centers with FMUs

FJCs & Forensic Medical Units

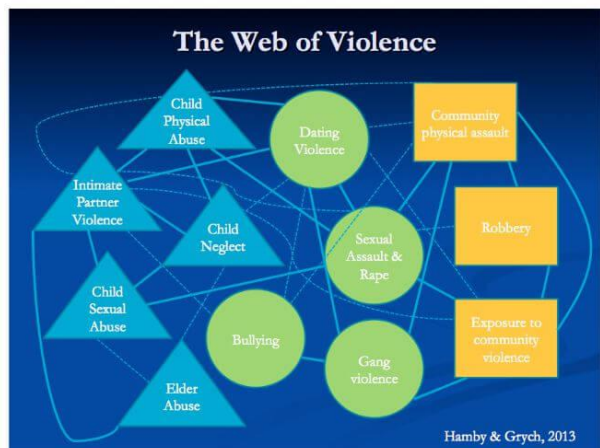
Name of Center	City, State	DV	SA	Children
Buncombe County Family Justice Center	Asheville, NC	X	X	
Family Justice Center of Boston	Boston, MA			X
Family Safety Center	Tulsa, OK	X	X	
Imperial County Family Justice Center	El Centro, CA			X
Guilford County Family Justice Center	Greensboro and High Point, NC			X
The Haven	Pontiac, MI		X	
Nampa Family Justice Center	Nampa, ID	X		X
New Orleans Family Justice Center	New Orleans, LA		X	
One Safe Place Inc.	Shawnee, OK		X	
Palomar: Oklahoma City's Family Justice Center	Oklahoma City, OK	X		
Prince George's County Family Justice Center	Upper Marlboro, MD		X	
San Diego Family Justice Center	San Diego, CA	X	X	X



FJCs & CACs

Name of Center	City, State	CAC Onsite	Name
Alameda County Family Justice Center	Oakland, CA		CALICO, Inc.
Faces of Hope Victim Center	Boise, ID	X	St. Luke's Cares
Family Justice Center of Boston	Boston, MA	X	CAC of Suffolk County
Family Justice Center of Memphis and Shelby County	Memphis, TN	X	Memphis Child Advocacy Center
Family Justice Center Sonoma County	Santa Rosa, CA	X	Redwood Children's Center
Guilford County Family Justice Center	Greensboro and High Point, NC	X	Family Services of the Piedmont, Inc.
St. Joseph County Family Justice Center	South Bend, IN	X	CASIE Center
The Haven	Pontiac, MI		Care House of Oakland County
Nampa Family Justice Center	Nampa, ID	X	Nampa Child Advocacy Center
New Orleans Family Justice Center	New Orleans, LA	X	New Orleans CAC
One Safe Place Family Justice Center	Shawnee, OK		Unzer Center
Sojourner Family Peace Center	Milwaukee, WI	X	Wisconsin Children's Hospital CAC
Stanislaus Family Justice Center	Modesto, CA	X	CAIRE CAC

The Trend Toward Polyvictimization Screening and Services...



- OVC Initiative
- Intersections of Trauma
- Social Justice Focus



Substance Use & FJCs

- OVW Project
- Intersection of substance use and Family Justice Centers
- National Center on Domestic Violence, Trauma and Mental Health



**FJCs are Holistically
Addressing the Needs
of
Survivors and Their
Children**

Camp HOPE San Diego has become Camp HOPE America

Giving Children Their Childhood Back in 41 Communities and 20 states in 2019!



verizon✓

Lisbet: Nine years connected to the San Diego FJC Community



- Services in 2009/2010
- VOICES in 2011
- Micro-Loan to Start Business in 2014
- Kids to Camp HOPE San Diego since 2012
- Lisbet and Kids at Parent-Kid Camp Weekend since 2014
- Advocacy Job in 2015
- Interest Free Loans for Survivors

Lisbet's
Children
Now
ALL
Attend
Camp
HOPE



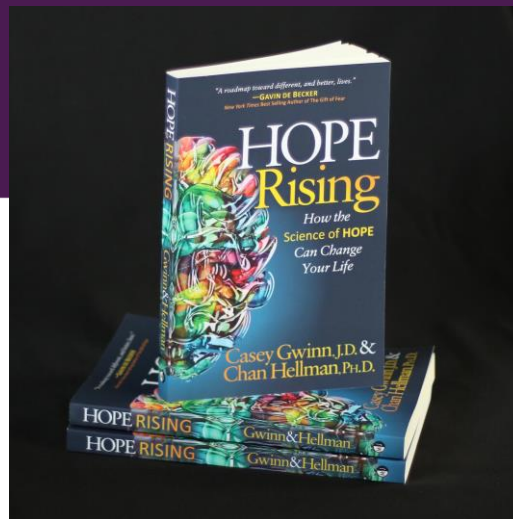
VOICES Arts Projects




Our focus now...

Creating a culture of hope in all aspects of a
Family Justice Center

Hope Rising in our own lives
must remain a priority...



A stylized illustration with a dark, textured background. A bright, glowing sun is positioned behind a horizon line. A road with white lane markings curves from the bottom center towards the sun. The word "HOPE" is written in large, gold, serif capital letters across the horizon, with the sun acting as the letter 'O'.

HOPE

RESTORED

Questions?

Victim-Centered
Culturally-Responsive Transformative
Relationship-Based Safety-Focused
Empowered Prevention-Oriented
Kind-Hearted Engaged Offender-Accountability
Community-Engaged Survivor-Driven