

Working with the State Victim Assistance Academy Resource Center

PRESENTERS:

- **Sharron Fletcher**, OVC
- **Carolyn Hoffmann**, NCVV
- **Kevin Becker**, ORI
- **Kathleen Kelley**, Delaware Criminal Justice Council



Welcome!

Presenter Introductions



OVC's Original Vision for SVAAAs

Provide comprehensive, academically-based, fundamental education and training for victim assistance service providers, victim advocates, criminal justice personnel, and allied professionals who routinely deal with crime victims.



OVC's Original Vision for SVAAAs

- Establish an SVAA in every state to provide foundation-level education/training for victim assistance providers and allied professionals
- Encourage victim assistance course of study in colleges and universities nationwide
- Integrate victim studies into post-secondary curricula
- Create certificate and/or degree programs



Evolution of SVAAAs

- 1995** – National Victim Assistance Academy developed
- 1998** – Co-sponsors state-level academy in Michigan
- 1999** – Five pilots academies launched: Colorado, Connecticut, Pennsylvania, Texas, Utah
- 2000-2013** – 45 state academies funded



Drivers of Change

2013 – Vision 21 launches

2014 – SVAA program assessment completed

2015 – SVAA TTA project & VOCA discretionary training solicitations released

2015-Present – Significant increases in VOCA funding



SVAAAs Today

- OVC no longer directly funds SVAAAs; however, states have funding to support academies and related training through:
 - VOCA discretionary training \$
 - VOCA administrative \$
 - Other sources
- OVC funds SVAA Resource Center to provide dedicated training and technical assistance to SVAAAs and related training efforts.



What has the SVAA Resource Center been doing?

Resource Center staff:

- Travels to SVAAAs at no cost to the states
- Facilitates steering committee meetings
- Offers support for your grant proposals
- Assists with curriculum review
- Facilitates peer-to-peer travel for academy leaders
- Plans and hosts annual leadership symposium

Tools and resources we have created over the years:

- Director's handbook
- "Aligning Your SVAA with OVC's Model Standards" document
- Resource library
- State dashboard



A main objective is connecting SVAAAs and growing our community of practice.

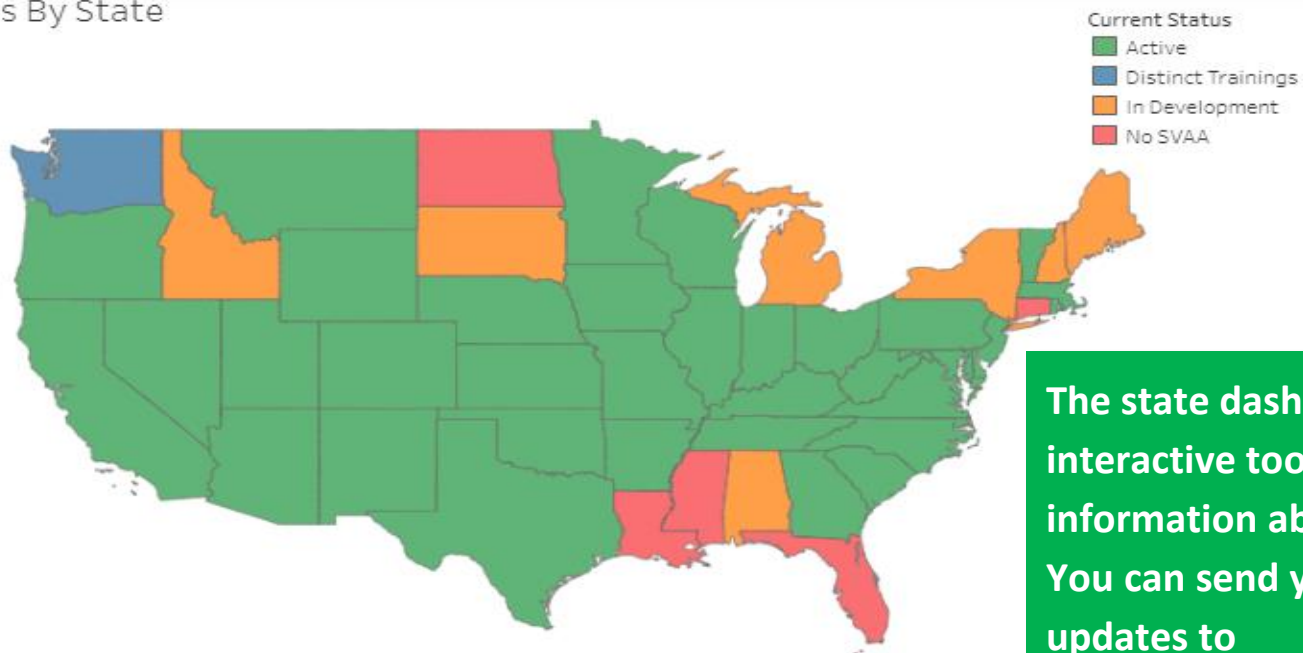
We achieve this with:

- The [state dashboard](#)
- The [resource library](#)
- Chatter
- Quarterly web meetings
 - August 22, 2019 from 3-4:15 p.m. EST
- Leadership Symposium in September

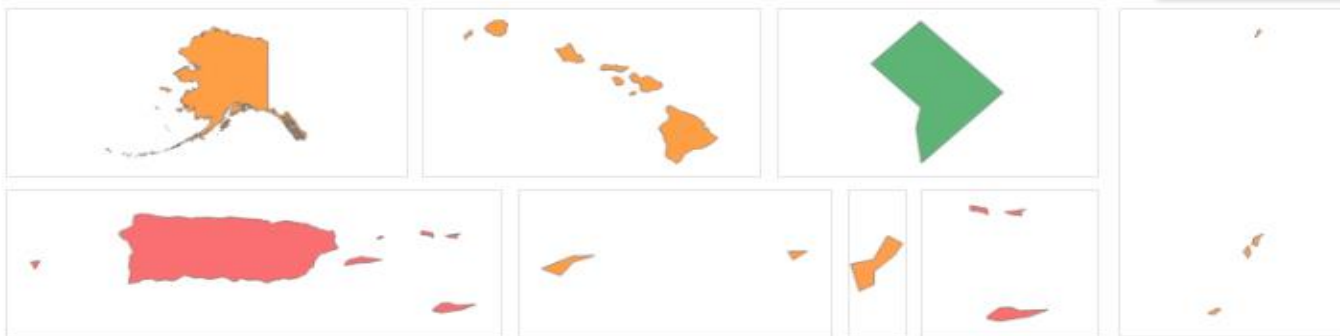


SVAA Resource Center's Newly Launched Tools

SVAA Status By State



The state dashboard is an interactive tool for at-a-glance information about academies. You can send your academy's updates to choffmann@victimsofcrime.org.



SVAA Resource Center's Newly Launched Tools



Resource Library

Search here.

Category

- Academic Partners (1)
- Curriculum (96)
- Evaluation (31)
- Faculty Development (21)
- Financial Planning Sustainability (3)
- Mentoring (3)
- Operations (37)
- Outreach and Newsletters (5)
- Steering Committees (6)
- Student Selections and Applications (9)
- Training Needs Assessment (12)
- Uncategorized (0)

Academy Type

- Advanced (36)
- Basic (213)
- Early Career (210)
- Foundational (208)

Content Type

- Activity or Exercise (5)
- Agenda (11)
- Application (9)
- Budget (1)
- General Material (99)
- Handout (3)
- Lesson Plan (48)
- Materials in Spanish (13)
- MOU or Contract (7)
- Survey (24)
- Worksheet (4)

Aligning Your SVAA with the OVC Model Standards

This document allows readers and SVAA leaders to learn how to align their academies with the field's best practices ...

July 23, 2019 / Advanced, Basic, Curriculum, Early Career, Foundational, General Material, strategic plan, sustainability

Director's Handbook

The resource library is a searchable database that houses reference documents. It launched on the SVAA Resource Center website in February 2019.

Please send your academy's materials to choffmann@victimsofcrime.org to be included in the library.



Chatter

 **SVAA Chatter** (Private With Customers) —  (NYS Office of Victim Services)

The New York State Office of Victim Services is proud to share that next month we will be offering (for the first time) a *Victim Assistance Boot Camp*. We've partnered with the Institute for Disaster Mental Health at SUNY New Paltz and have tailored our curriculum to be a crash course two-day victim advocacy training.

I mention this as I'm happy to share logistics, curriculum and any other relevant material with anyone who is interested. This was a long process and it happens

Show More

Comment · Unlike · July 10, 2017 at 8:07 AM

 You and Lisa Tieszen (SVAA Resource Center) like this.

  (National Center for Victims of Crime)

That's great news,  What are the dates? And do you have a link for people to register or for more info?

Like ·  1 person · July 10, 2017 at 8:37 AM

 **Kevin Becker** (SVAA Resource Center)

Great news  Wonderful to hear that NY is back in the mix. Eager to hear more about your 2-day crash course for 2017.

Like ·  1 person · July 10, 2017 at 8:37 AM via Salesforce1 for iOS

  (Oregon Department of Justice | Crime Victims' Services Division)

Hi  this is awesome! I'm really interested in seeing what you've put together. Would you mind sending me your schedule and curriculum, please? 

Like ·  1 person · July 10, 2017 at 9:20 AM

  (NYS Office of Victim Services)

Attached is an overview of our upcoming boot camp training. It is worth noting that we've made it a point to offer accommodations and food (with separate state discretionary funding) and I know this isn't always available to other states. There are ways to still have a great multi-day training opportunity when using federal funding and I'm happy to brainstorm with anyone facing similar challenges.

 **2017 Victim Assistance Boot Camp_At_A_Glance**

 Download pdf (153 KB) · More Actions ▾

Chatter is used as a way to connect and expand our community of practice. Members can share resources, announcements, and accomplishments.



What can the SVAA Resource Center do for you?

Faculty Development

- Train the Trainer Program
- Faculty Agreements
- Academic Partners
- Evaluation

Curriculum Development Support

- Develop Your Model
- Class Instruction
- Content and Exercises
- Curriculum Review

Year-round TTA
and
Community Of Practice

Resources & Mentorship

- Resource Library
- OVC Model Standards Guidance
- Director's Handbook
- Mentor Program Development

Steering Committee Guidance

- Facilitate Meetings
- Develop Mission/Vision
- Support RFP Development



SVAA TTA Examples...

- Facilitate Steering Committee Process
 - DE, ME, KS, NH, TX (adv), SD, AL, HI, KY, NV, Guam
- Support RFP Process
 - KY, GA, NH, NV, NJ, AL, HI, AZ
- Class Instruction
 - MN, MA, RI, TX, KY
- Curriculum Review & Update
 - MN, NY, OR, DE, TX, GA, VT, KY, NJ, OR, AL, HI

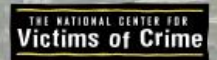


Upcoming Leadership Symposium

SVAA LEADERSHIP SYMPOSIUM

2019

DENVER
September 4-6



HELD IN CONJUNCTION WITH THE NATIONAL CENTER FOR VICTIMS OF CRIME



Activity



Building an SVAA in Delaware

State Victim Assistance Academy

Resource Center



Kathleen Kelley,
M.S.

DVAA Planner



State Victim Assistance Academy

Resource Center

Building an SVAA in Delaware

Kathleen Kelley, M.S.
DVAA Planner



Imagine...



Recognition

Compensation

Resources

Support



Photo Credit: Steve Corey,
"No Joke," via Flickr



Photo Credit: Alice Stevens

Key Points

Understand how Delaware brought multiple stakeholders to the table

Preparation

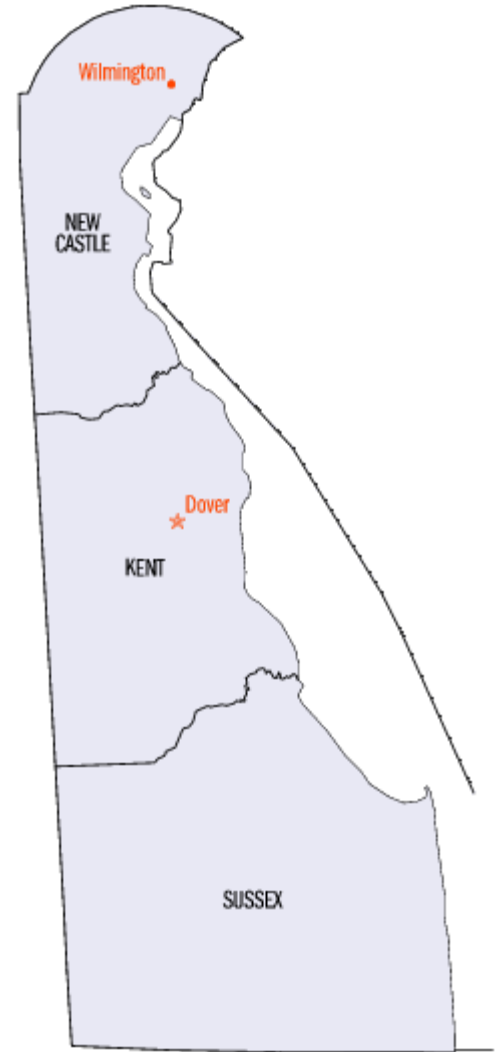
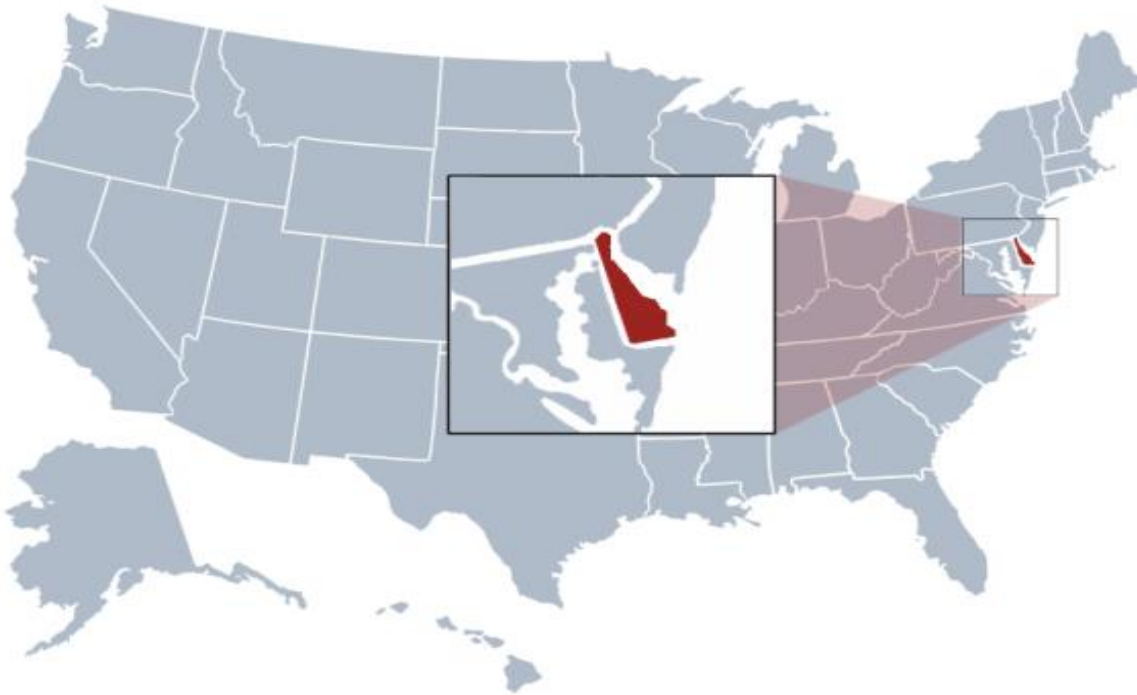
Collaboration

Community of Practice

Identify how our SVAA met our statewide training needs

Intentionality

Dela-where?



How do we create an SVAA that caters to the needs of providers throughout the state?

How do we create an SVAA that caters to the **needs** of providers throughout the state?

How do we create an SVAA
that caters to the needs of
providers **throughout the state?**

DVAA Timeline



**AUG
2017**

Preparation

Do you have a
Steering Committee?

Do you have a
Steering Committee?

...um, no

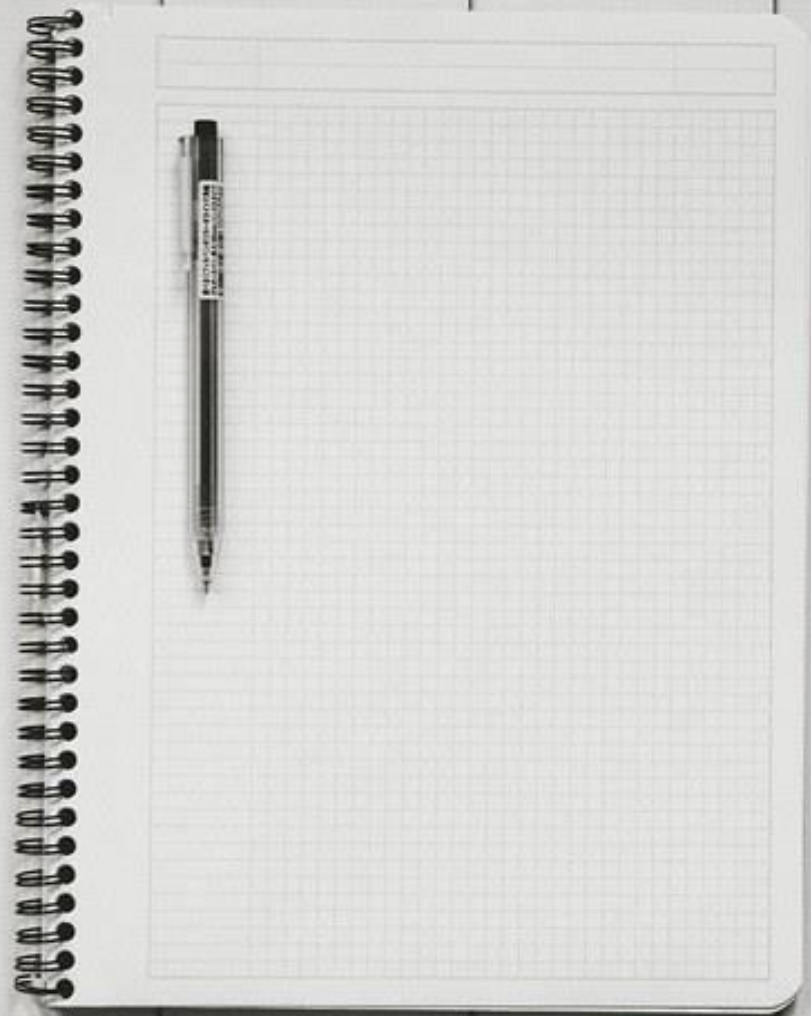
DVAA Timeline

Collaboration

FEB
2018



AUG
2017



40 names

...

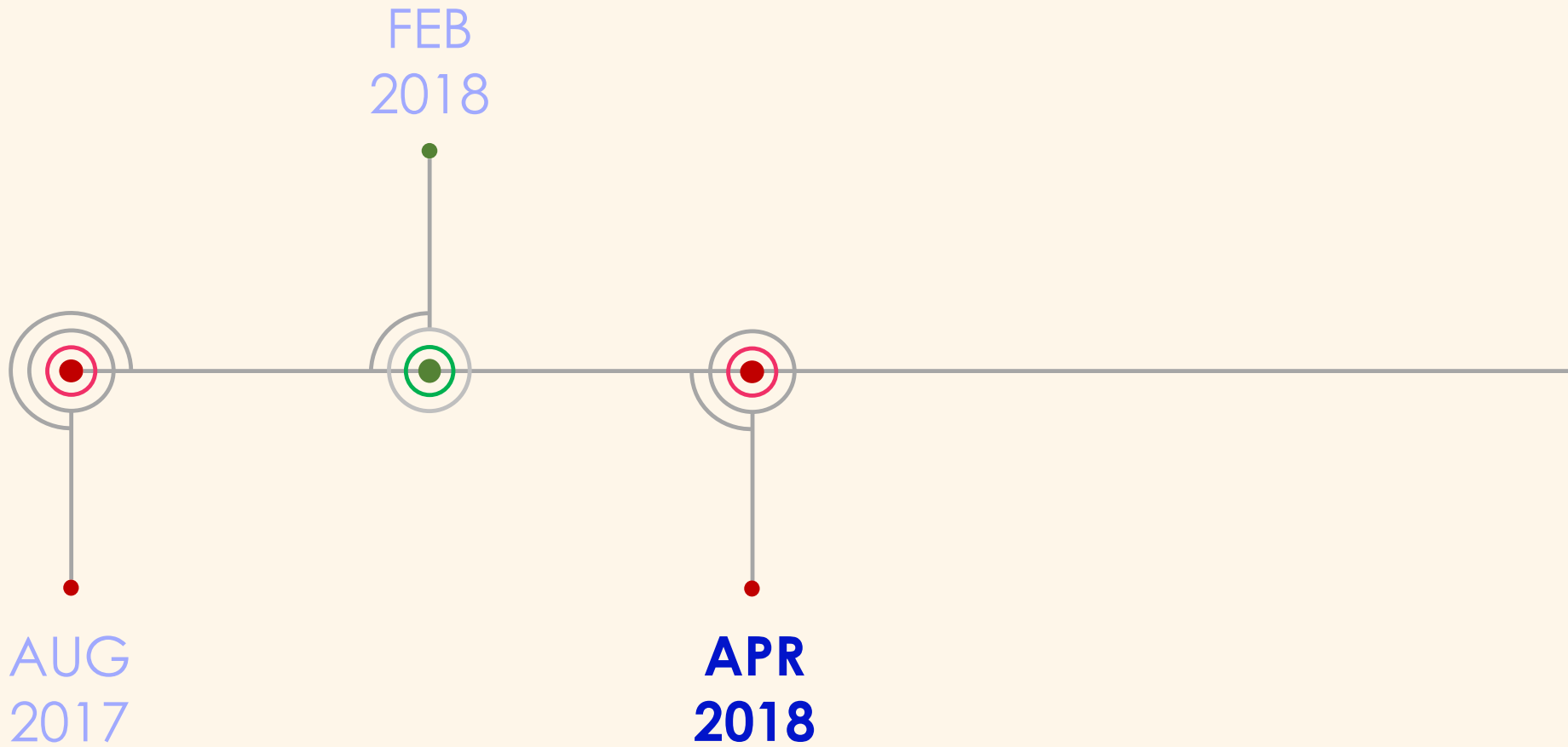
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Photo Credit: Bestpicko, "Clean Blank Notebook & a Pen," via Flickr

How to create an SVAA that caters to the needs of providers **throughout the state?**

Conduct a **Needs Assessment!**

DVAA Timeline



Collaboration

GOAL 1

**Provide
foundational
skills and tools**

GOAL 2

**Provide
information,
history, and
resources**

GOAL 3

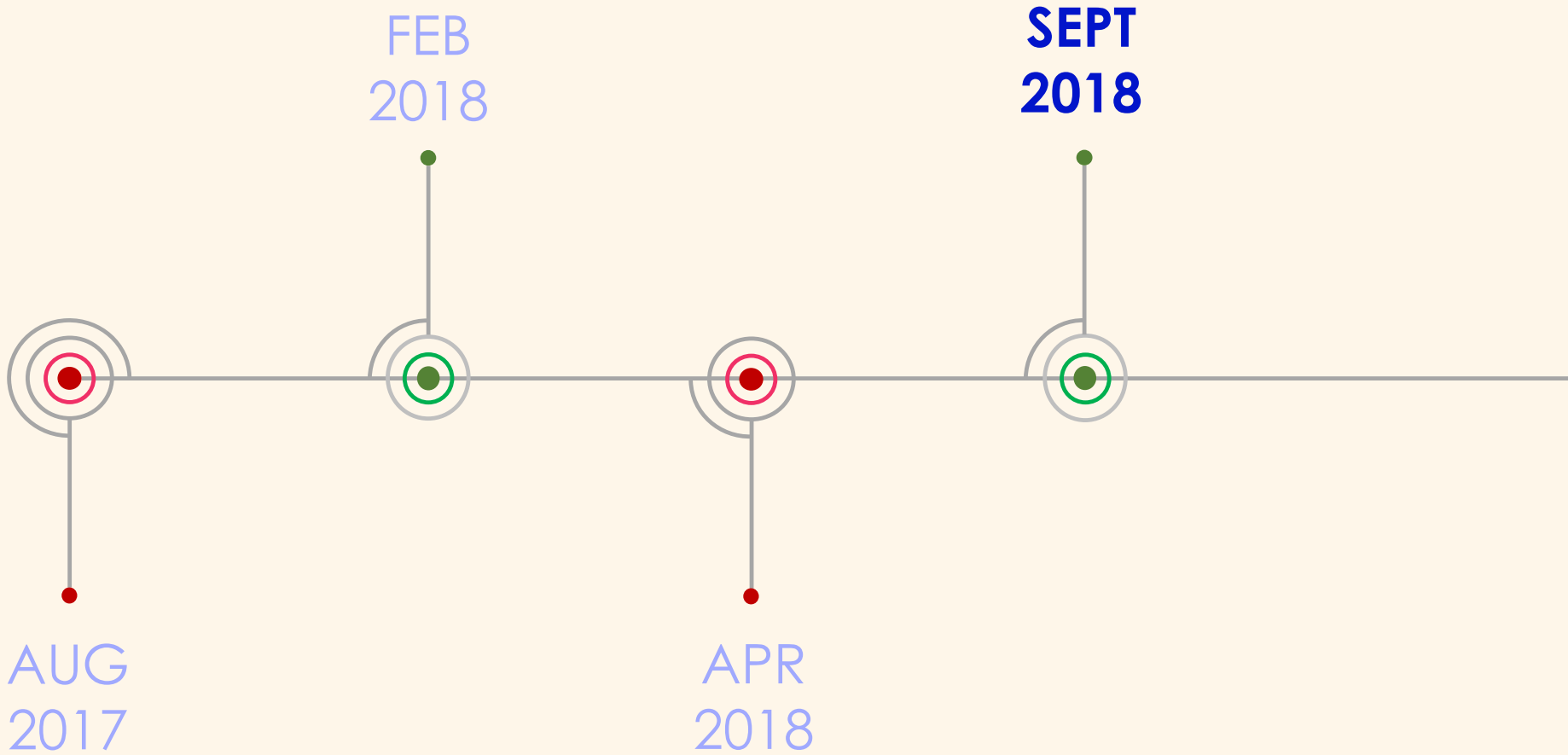
**Provide
networking
opportunities**

GOAL 4

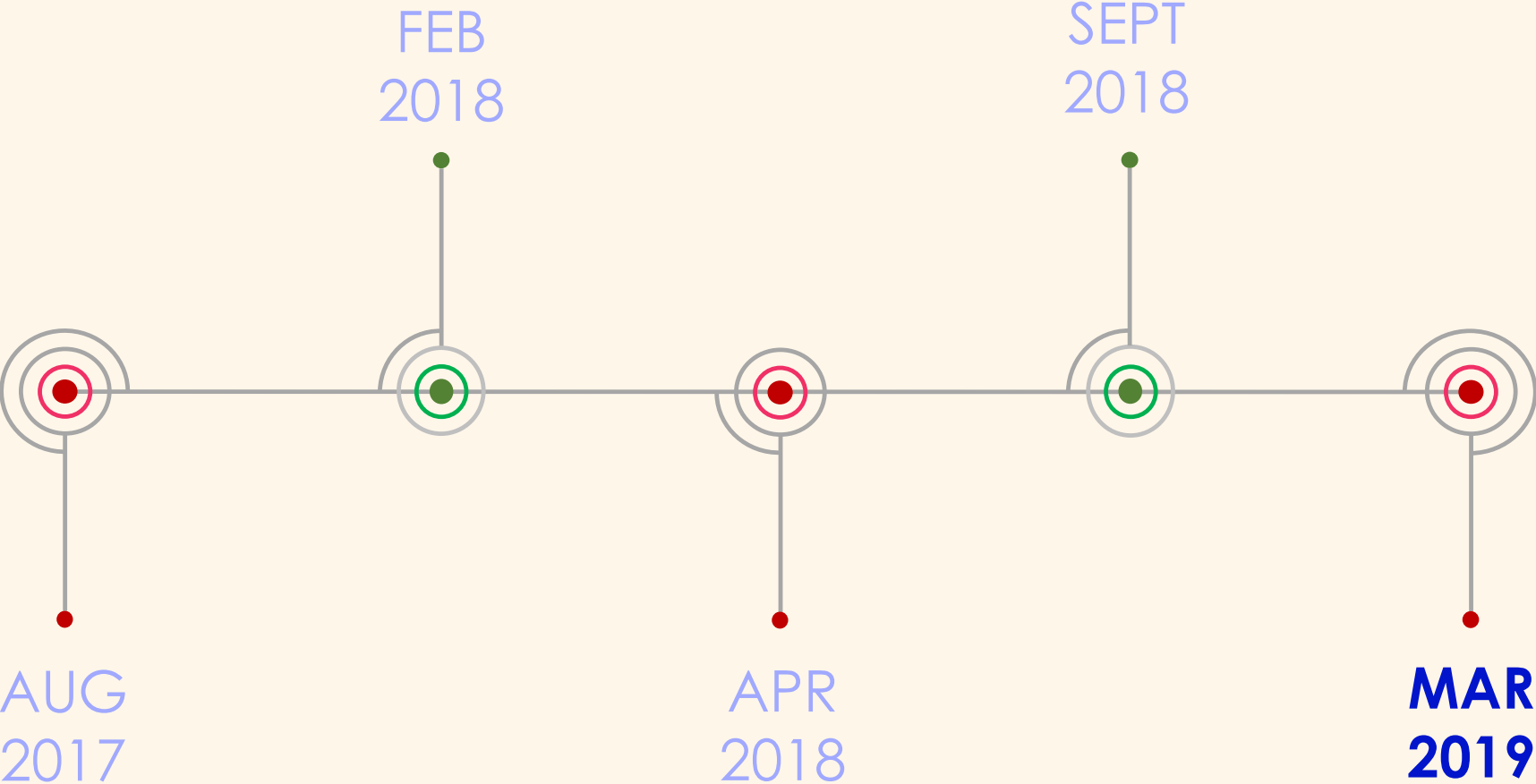
**Strengthen
professionalism &
promote
sustainability**

DVAA Timeline

Community of Practice



DVAA Timeline





DVAA Graduates of 2019



How do we know it worked?

Pre & Posttest Comparison

Participation improved student achievement!



N=19, t-test comparing means, statistically significant ($p < .000$)

How do we know it worked?

Pre & Posttest Comparison

**Professionalization
Opportunity**

How do we know it worked?

Pre & Posttest Comparison

Professionalization
Opportunity

Qualitative feedback



“I enjoyed practicing active listening. Practice is always helpful”



“Great resource
networking,
especially for specific
topics”



“I loved how all agencies were able to talk about what they do to assist victims”

**“Everyone
wants you
to succeed
and help
you help
others”**



Lessons Learned

Preparation

Collaboration

Community of
Practice

Intentionality



Photo Credit: Alice Stevens

**How can Delaware's
themes apply to the
SVAA in your state?**

Activity

4 Themes:

Preparation

Collaboration

*Community of
Practice*

Intentionality

**Identify your strong
suit**

**Identify your
challenge area &
why**

**Identify ONE way you
can contribute to the
SVAA in your state**

Questions?

