Working with the State Victim Assistance Academy Resource Center

PRESENTERS:

• Sharron Fletcher, OVC
• Carolyn Hoffmann, NCVC
• Kevin Becker, ORI
• Kathleen Kelley, Delaware Criminal Justice Council
Welcome!

Presenter Introductions
Provide comprehensive, academically-based, fundamental education and training for victim assistance service providers, victim advocates, criminal justice personnel, and allied professionals who routinely deal with crime victims.
Establish an SVAA in every state to provide foundation-level education/training for victim assistance providers and allied professionals

Encourage victim assistance course of study in colleges and universities nationwide

Integrate victim studies into post-secondary curricula

Create certificate and/or degree programs
1995 – National Victim Assistance Academy developed
1998 – Co-sponsors state-level academy in Michigan
1999 – Five pilots academies launched: Colorado, Connecticut, Pennsylvania, Texas, Utah
2000–2013 – 45 state academies funded
Drivers of Change

2013 – Vision 21 launches

2014 – SVAA program assessment completed

2015 – SVAA TTA project & VOCA discretionary training solicitations released

2015-Present – Significant increases in VOCA funding
OVC no longer directly funds SVAAs; however, states have funding to support academies and related training through:

- VOCA discretionary training $
- VOCA administrative $
- Other sources

OVC funds SVAA Resource Center to provide dedicated training and technical assistance to SVAAs and related training efforts.
What has the SVAA Resource Center been doing?

Resource Center staff:
- Travels to SVAAs at no cost to the states
- Facilitates steering committee meetings
- Offers support for your grant proposals
- Assists with curriculum review
- Facilitates peer-to-peer travel for academy leaders
- Plans and hosts annual leadership symposium

Tools and resources we have created over the years:
- Director’s handbook
- “Aligning Your SVAA with OVC’s Model Standards” document
- Resource library
- State dashboard
A main objective is connecting SVAAAs and growing our community of practice.

We achieve this with:

- The state dashboard
- The resource library
- Chatter
- Quarterly web meetings
  - August 22, 2019 from 3-4:15 p.m. EST
- Leadership Symposium in September
SVAA Resource Center’s Newly Launched Tools

The state dashboard is an interactive tool for at-a-glance information about academies. You can send your academy’s updates to choffmann@victimsofcrime.org.
SVAA Resource Center’s Newly Launched Tools

The resource library is a searchable database that houses reference documents. It launched on the SVAA Resource Center website in February 2019.

Please send your academy’s materials to choffmann@victimsofcrime.org to be included in the library.
Chatter

The New York State Office of Victim Services is proud to share that next month we will be offering (for the first time) a Victim Assistance Boot Camp. We’ve partnered with the Institute for Disaster Mental Health at SUNY New Paltz and have tailored our curriculum to be a crash course two-day victim advocacy training.

I mention this as I’m happy to share logistics, curriculum and any other relevant material with anyone who is interested. This was a long process and it happens July 10, 2017 at 8:07 AM

Comment · Unlike

You and Lisa Tieszen (SVAA Resource Center) like this.

That’s great news. What are the dates? And do you have a link for people to register or for more info?

Like · 1 person · July 10, 2017 at 8:37 AM

kevin becker (SVAA Resource Center)

Great news. Wonderful to hear that NY is back in the mix. Eager to hear more about your 2-day crash course for 2017.

Like · 1 person · July 10, 2017 at 8:37 AM via Salesforce1 for iOS

Hi this is awesome! I’m really interested in seeing what you’ve put together. Would you mind sending me your schedule and curriculum, please?

Like · 1 person · July 10, 2017 at 9:20 AM

Attached is an overview of our upcoming boot camp training. It is worth noting that we’ve made it a point to offer accommodations and food (with separate state discretionary funding) and I know this isn’t always available to other states. There are ways to still have a great multi-day training opportunity when using federal funding and I’m happy to brainstorm with anyone facing similar challenges.

2017 Victim Assistance Boot Camp_At A Glance

Download pdf (153 KB) · More Actions

Chatter is used as a way to connect and expand our community of practice. Members can share resources, announcements, and accomplishments.
What can the SVAA Resource Center do for you?

Faculty Development
- Train the Trainer Program
- Faculty Agreements
- Academic Partners
- Evaluation

Curriculum Development Support
- Develop Your Model
- Class Instruction
- Content and Exercises
- Curriculum Review

Resources & Mentorship
- Resource Library
- OVC Model Standards Guidance
- Director’s Handbook
- Mentor Program Development

Year-round TTA and Community Of Practice

Steering Committee Guidance
- Facilitate Meetings
- Develop Mission/Vision
- Support RFP Development
SVAA TTA Examples...

- **Facilitate Steering Committee Process**
  - DE, ME, KS, NH, TX (adv), SD, AL, HI, KY, NV, Guam

- **Support RFP Process**
  - KY, GA, NH, NV, NJ, AL, HI, AZ

- **Class Instruction**
  - MN, MA, RI, TX, KY

- **Curriculum Review & Update**
  - MN, NY, OR, DE, TX, GA, VT, KY, NJ, OR, AL, HI
Upcoming Leadership Symposium

SVAA
LEADERSHIP
SYMPOSIUM

2019
DENVER
September 4-6

HELD IN CONJUNCTION WITH THE NATIONAL CENTER FOR VICTIMS OF CRIME
Activity
Building an SVAA in Delaware
State Victim Assistance Academy
Resource Center

Kathleen Kelley, M.S.
DVAA Planner
Building an SVAA in Delaware

Kathleen Kelley, M.S.
DVAA Planner
Imagine...

Recognition
Compensation
Resources
Support

Photo Credit: Alice Stevens
Key Points

Understand how Delaware brought multiple stakeholders to the table

Preparation
Collaboration
Community of Practice

Identify how our SVAA met our statewide training needs

Intentionality
Dela-where?
How do we create an SVAA that caters to the needs of providers throughout the state?
How do we create an SVAA that caters to the needs of providers throughout the state?
How do we create an SVAA that caters to the needs of providers throughout the state?
DVAA Timeline

Preparation

AUG 2017
Do you have a Steering Committee?
Do you have a Steering Committee?

...um, no
DVAA Timeline

Collaboration

FEB 2018

AUG 2017
40 names
...
to 18

Photo Credit: Bestpicko, “Clean Blank Notebook & a Pen,” via Flickr
How to create an SVAA that caters to the needs of providers **throughout the state**?

Conduct a **Needs Assessment**!
DVAA Timeline

AUG 2017

FEB 2018

APR 2018

Collaboration
GOAL 1
Provide foundational skills and tools
GOAL 2
Provide information, history, and resources
GOAL 3
Provide networking opportunities
GOAL 4

Strengthen professionalism & promote sustainability
DVAA Timeline

Community of Practice

FEB 2018

SEPT 2018

AUG 2017

APR 2018
DVAA Graduates of 2019
How do we know it worked?

Pre & Posttest Comparison
Participation improved student achievement!

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How do we know it worked?

Pre & Posttest Comparison

Professionalization Opportunity
How do we know it worked?

Pre & Posttest Comparison

Professionalization Opportunity

Qualitative feedback
“I enjoyed practicing active listening. Practice is always helpful”
“Great resource networking, especially for specific topics”
“I loved how all agencies were able to talk about what they do to assist victims”
“Everyone wants you to succeed and help you help others”
Lessons Learned

Preparation
Collaboration
Community of Practice
Intentionality
How can Delaware’s themes apply to the SVAA in your state?
Activity

4 Themes:

- Preparation
- Collaboration
- Community of Practice
- Intentionality

Identify your strong suit

Identify your challenge area & why

Identify ONE way you can contribute to the SVAA in your state
Questions?