

Mining for Gems

Every compensation program is doing something worth talking about! This session will allow Compensation SAAs to learn about these gems of information from their peers, round-robin style. The goal of this session is to provide a brief overview and foster connections with your peers to allow for follow-up after the session. There will be five rounds, each lasting 15 minutes. Participate in this session to hear from your peers in: AZ, GA, IN, NV, OK, PA, SD, and UT.

Heather Bohnet

Crime Victim Services Program Manager
Arizona Criminal Justice Commission

hbohnet@azcjc.gov

602-364-1168 (office) or 602-826-9888 (cell)

Topic: Hear how Arizona worked to increase tribal outreach and build tribal relationships to enhance victim compensation services in tribal communities.

Dannielle Lewis

Communications Director
Georgia Criminal Justice Coordinating Council
Victim Services Division

dannielle.lewis@cjcc.ga.gov

404-657-2075

Topic: Join us for an engaging discussion centered around effective outreach strategies aimed at boosting program awareness, reaching underserved populations, and empowering attendees with the knowledge to develop a trauma-informed program.

Nolan Jenkins / Jacob Burbrink

Victim Compensation Program Director / Director of Communications

Indiana Criminal Justice Institute

Victim Services Division

NJenkins@cji.IN.gov / JBurbrink@cji.IN.gov

317-234-3523

Topic: Hear how Indiana launched a successful multi-layered media strategy that included video, audio and digital platforms to reach a wide audience via multiple messaging touchpoints through the HopeAndHelpIN.org website.

Andrea Valenzuela

Social Services Manager- Victim Services
Nevada Department of Health and Human Services

andrea.valenzuela@dchfs.nv.gov

775-687-9032

Topic: Find out how Nevada uses an online claims management system (Cost Containment Strategies Incorporated System Name: VOC-NET) to make payments on behalf of victims and negotiate bills with service providers, saving the program millions of dollars annually.

Brian Hendrix / Karleeann Gray

Director of Victim Services / Board Claims Examiner
Oklahoma Crime Victim Compensation Board

Brian.hendrix@dac.state.ok.us /

karleeann.gray@dac.state.ok.us

405-264-5006

Topic: Learn how Oklahoma's OCVC Web-based victim application portal, funded by OVC through a collaboration with a non-profit (Hearts4Victims), to expand access to victims compensation through the creation of an online portal:

<https://www.okvictimscomp.com/>

Stacie Brendlinger

Victim Compensation Program Manager
Pennsylvania Commission on Crime and Delinquency
Office of Victim's Services

sbrendling@pa.gov

717-265-8722

Topic: Pennsylvania VCAP feels that those with Limited English Proficiency must be afforded the ability to understand verbally, and in writing, what is being asked of them for processing a claim. As a result of this, many VCAP documents have been translated into various languages.

Cora Olson

Director

South Dakota Dept. of Public Safety

Crime Victims Compensation Program

Cora.Olson@state.sd.us

605-773-3109

Topic: Find out how the South Dakota Compensation Program developed a Law Enforcement Reimbursement Program to keep the critical foundation of trust between law enforcement and the community thriving.

Melanie Scarlet / Tisha Littlewood

Assistant Director-Reparations Program Manager / Sr. Reparations Officer

Utah Office for Victims of Crime

mscarlet@utah.gov

801-238-2360

Topic: Learn how Utah uses a self-awarded Victim Assistance grant to fund advocates who provide extra victim compensation support and advocacy coordination in rural and tribal areas, resulting in the timelier filing and processing of claims.