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OCVC Online VCP

With the release of the Vision 21 publication in May 2013, the Office of Victims of Crime (OVC) also released multiple solicitations to improve victim services and close gaps in the lack of technology available to victims of crime online. The mission of Vision 21 was to build a technology infrastructure that would allow more crime victims easier access to victim compensation information. However, as of September 2017 the service goal was only 27% fulfilled. Of the 50 states, and District of Columbia and Puerto Rico, there were only 14 programs that could offer the underserved and unserved victims of crime online access to compensation services. Consequently, the California-based nonprofit HEART's 4 Victims applied for and was awarded a demonstration grant from OVC and then chose to partner with Oklahoma Crime Victims Compensation (OCVC) to create, implement, and demonstrate a relevant VCP Online Access technical solution.

Funding for HEART's proposed project made it possible to develop an innovative technology solution, VCP Online Access. VCP Online Access provided victims or their representatives with instant online access to victim compensation program services. The collaboration helped to create and document an implementation path to VCP Online Access which could be replicated and adapted by any compensation program. In addition, the collaboration helped to achieve the project goals below:

- Goal 1:** Increase accessibility of VCP Online services to victims of crime 24/7 through an innovative technology solution.
- Goal 2:** Utilize the latest technology to improve victims' services; including timely notifications and responses to victims, and efficiency improvements for all VCPs.
- Goal 3:** Increase the number of applicants for victim compensation by implementing online access with a focus on reaching unserved and underserved populations, including victims of human trafficking and domestic violence, Native Americans, and rural and immigrant communities.
- Goal 4:** Increase privacy and personal security for victims of crime through the use of an innovative technology solution.
- Goal 5:** Demonstrate that VCP Online Access can be replicated nationally.

**The table below shows the total number of online applications initiated and submitted by calendar year*

Year	Applications Started Count	Applications Submitted Count
2019	209	123
2020	636	415
2021	820	530
2022	671	413
Total	2336	1481