

# Tips & Tools for Compensation Programs in Rural Areas

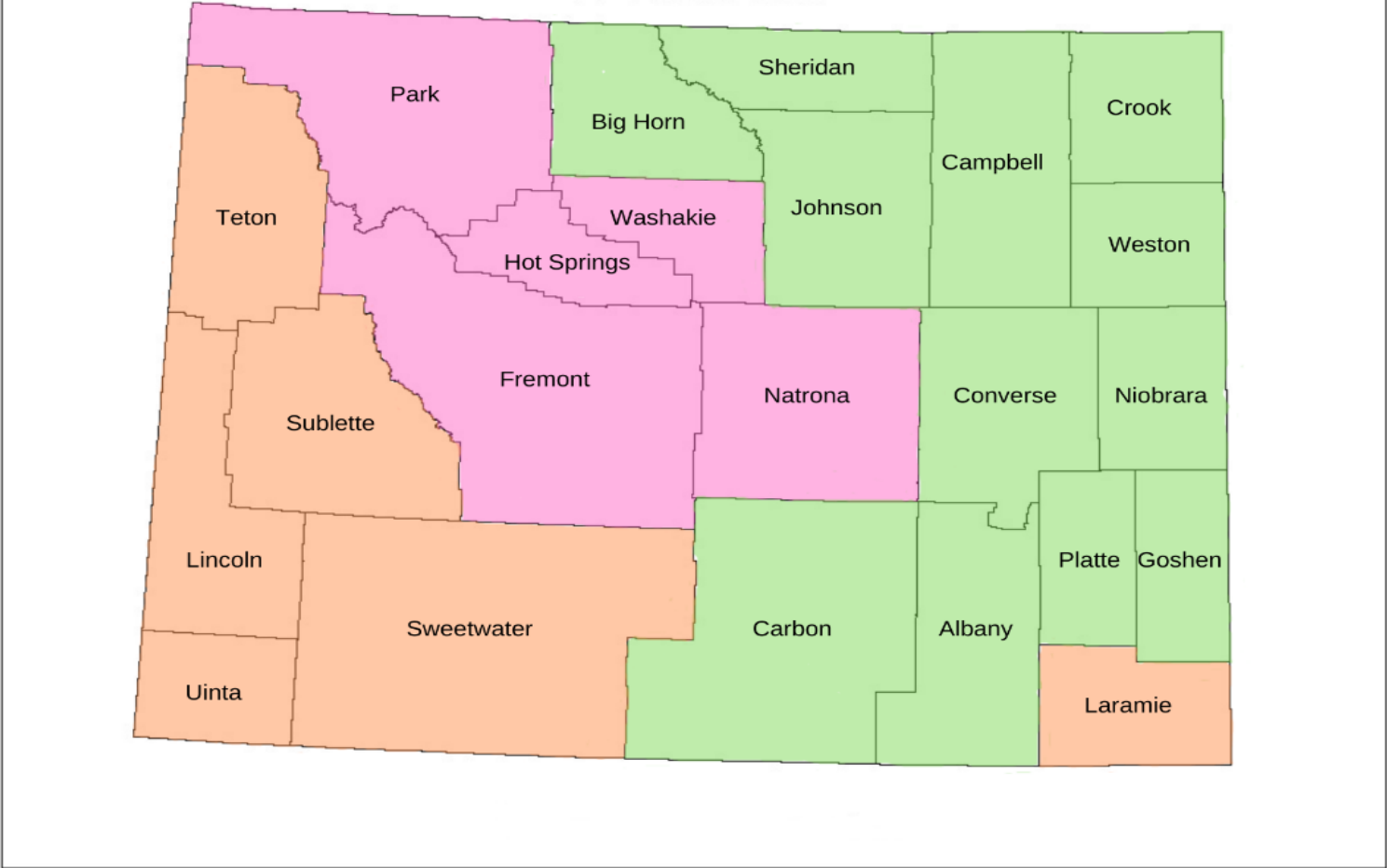
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& Lesley Osen, Sr. Claims Analyst

Wyoming Office of the Attorney General - Division of Victim Services

# Victim Service Providers in Wyoming

- 23 DV/SA providers - 1 in each county
  - 6 of the programs are “Dual DV/SA - VW Programs”
- 11 V/W programs in Prosecuting Attorney's Offices
- 11 V/W Programs in Law Enforcement Agencies
- 2 Independent V/W Programs (Teton & Goshen County)
- 6 CASA Programs
- 3 Child Advocacy Centers
- 3 SANE Programs
- 1 Board of Parole/ DOC/ US Attorney's Office
- 1 Equal Justice of Wyoming (Legal Aid)
- 1 Tribal Based Prevention Program

# Regional map



Orange: 6 counties, 21 programs  
Pink: 5 counties, 18 programs  
Green: 12 counties, 22 programs

# Compensation Statistics for Wyoming:

- During SFY 2022, **954** claims were received in our office
- 871 claims approved (91 % approved)
- \$1,353,468.76 was paid out to crime victims injured in Wyoming
- Medical Claims open for 24 months from DOC
- Mental health claims open for 36 months from DOC

# Division's Primary Responsibilities

- ▶ The Division of Victim Services is a division within the Office of the Attorney General.
- ▶ Determine eligibility for crime victims' compensation
- ▶ Manage state and federal funds granted to local victim service providers
- ▶ Monitor local programs for compliance
- ▶ Provide outreach and education regarding victims' rights and victim services

# DVS FUNDING

## ▶ State funding

- DVSA
- Surcharge
- V/W

## ▶ Federal

- VOCA
- VAWA (STOP and SASP)
- FVPSA

# Conditions in Funding Contract:

- ▶ **Purpose of Agreement.** The purpose of this Agreement is to set forth the terms and conditions by which the **Seventh Judicial District Attorney's Office** shall provide services to victims of all crime as defined by and in accordance with applicable federal law, state law, the applicable Rules and Regulations of the Division of Victim Services, incorporated herein, and the approved strategic plan, grant proposals, and budgets on file at the Division. This Agreement does not include funding for Research and Development (R&D) projects.

# Conditions in the Funding Contract:

- ▶ **Suspension of Reimbursement.** If the 7<sup>th</sup> Judicial District Attorney's Office is not in compliance with the Division's Rules and Regulations (see Sections 5(B) and 6(B) below) the Division may withhold reimbursement for the month following the noncompliance and suspend future reimbursements until the 7<sup>th</sup> Judicial District Attorney's Office is in compliance.



# Conditions in the Funding Contract:

Responsibilities of 7<sup>th</sup> Judicial District Attorney's Office. The 7<sup>th</sup> Judicial District Attorney's Office agrees to:

- ▶ **Consultation.** The Division shall consult with and advise the 7<sup>th</sup> Judicial District Attorney's Office, as necessary, to enable the 7<sup>th</sup> Judicial District Attorney's Office to complete its duties under this Agreement.
- ▶ **Withholding Payments.** The Division shall reimburse the 7<sup>th</sup> Judicial District Attorney's Office, upon receipt of monthly invoices, unless the 7<sup>th</sup> Judicial District Attorney's Office has failed to meet the requirements of this Agreement, at which time the Division shall notify the applicable president or chairman of the board or administering agency designee of such noncompliance. Failure to take prompt corrective action may result in the Division withholding reimbursements until appropriate corrective action has been taken. If such action is not taken, the Agreement may be terminated in accordance with the applicable Rules and Regulations of the Division of Victim Services or Section 8(R) of this Agreement.

# Conditions in the Funding Contract:

- ▶ **Monitoring and Evaluation.** The Division shall monitor and evaluate the 7<sup>th</sup> Judicial District Attorney's Office compliance with the conditions and provisions set forth in this Agreement.
- ▶ **Full-time County Offices.** The 7<sup>th</sup> Judicial District Attorney's Office agrees to maintain a full-time office in Natrona County in accordance with 7<sup>th</sup> Judicial District Attorney's Office application for funding.

# Monitoring Contract Conditions:

- ▶ On-Site Review ~ shall be conducted at least one time every 24 months, and consists of an in-person review of the program mission and organization, policies, documents, procedures, etc.
  - ▶ This is not optional.
- ▶ The RPM will meet with the program director/coordinator, grant funded personnel, governing entity and fiscal agent.
- ▶ A post-monitoring letter will be provided to the program which identifies issues reviewed for compliance, findings, recommendations for corrective action, and deadline for completing the corrective action.
- ▶ At the conclusion of a successful on-site review the Division will issue a certificate of substantial compliance and distribute a press release.

# Monitoring Contract Conditions:

- ▶ Desk Review ~ shall be conducted at least one time every 24 months. This review conducted via telephone, will determine if the program is meeting goals, objectives and activities, evaluating services provided to victims and measuring outcomes, performing outreach, etc.
  - ▶ Again, this is not optional.
  - ▶ At the conclusion of a successful desk review the Division will issue a *Letter of Substantial Compliance*.
- ▶ Risk Assessment

# Compensation Conditions in Monitoring:

		Operations
How are rules, policies, and procedures made available to staff, volunteers, and other interested individuals?	Rule Ch. 9 § 4(a), Ch. 11 § (4)(b)	<a href="#">Click here to enter text.</a>
What are the hours of operation and on-call services?	Rule Ch. 9 § 8(a)(b)	<a href="#">Click here to enter text.</a>
Have there been any changes in services since the funding application was submitted?		<a href="#">Click here to enter text.</a>
How does the program serve people with special needs?	Rule Ch. 8 § 9(d) Ch. 9 § 3(c), § 7(b), § 8(c) Ch. 10 § 9(c)	<a href="#">Click here to enter text.</a>
Identify underserved population(s)	Rule Ch. 8 § 5(c), § 9(d)	<a href="#">Click here to enter text.</a>
How does the program provide outreach and services to the identified underserved population(s)?		<a href="#">Click here to enter text.</a>
How does the program inform and assist victims with compensation claim applications?	28 C.F.R § 94.113(d) Rule Ch. 11 § 6(a)(ii)	<a href="#">Click here to enter text.</a>
Date staff members last attended compensation training?	Rule Ch. 9 § 5(a)(i)(c) Ch. 11 § 5 (a)(ix)	<a href="#">Click here to enter text.</a>
How does the program evaluate services?	Rule Ch. 8 § 5(f) Ch. 10 § 9(b)	<a href="#">Click here to enter text.</a>
How does the program evaluate community partnerships?	Rule Ch. 8 § 5(f)	<a href="#">Click here to enter text.</a>

WYOMING DIVISION OF VICTIM SERVICES

## Crime Victim Compensation Training



	I	J	K	L	M	N	O	P	Q
1	<b>FBI</b>		<b>Red Paint Alliance</b>		<b>Eastern Shoshone Victim Services</b>		<b>Wind River Cares</b>		<b>Lander PD</b>
5	Rita Gatlin	12/1/2021			Rick Swain	1/6/2023	Jaime Duron	10/15/2019	
6	Terri Nave	12/1/2021					Contessa Bonds	12/1/2021	
7	Terri Nave	1/6/2023					Carol Riser	1/6/2023	
8							Brian Enos	1/6/2023	
9							Noel Russell	1/6/2023	
10							Bill Whiteplume	1/6/2023	
11							Joy Allen	1/6/2023	
12							Janae Harris	1/6/2023	
13							Vernita Thunder	1/6/2023	
14							Chelay Green	1/6/2023	
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# Certificate of Completed Compensation training:





# **DISCUSSION & QUESTIONS**

**THANK YOU FOR LISTENING**



**TO OUR PRESENTATION**

[meme-generator.net](http://meme-generator.net)

# CONTACT INFO:

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