

# Law Enforcement-Based Victim Services:

Innovative Responses and Practical Services
During Critical Intersections

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### Panel Members



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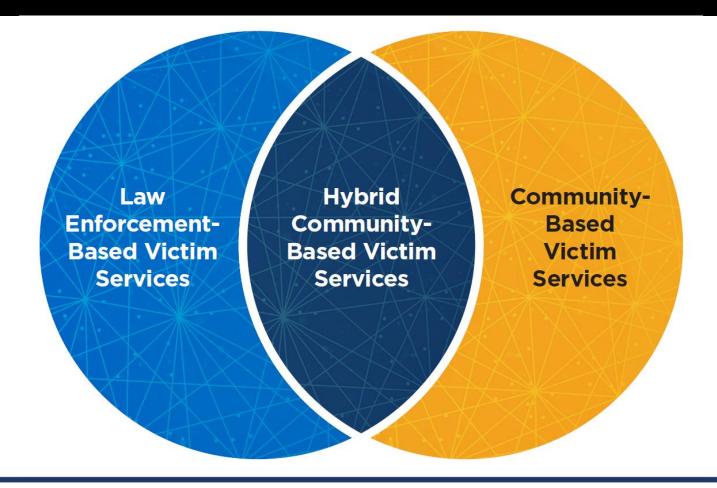


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#### Models of Service Provision





#### **Community-Based**



#### **System-Based**



Victim initiates services



Initial contact is typically NOT by victim's choice



Can provide holistic and confidential services



Communication and documentation are generally NOT confidential



Lack of access to system records, outcomes, personnel



Access to system records, processes, and personnel

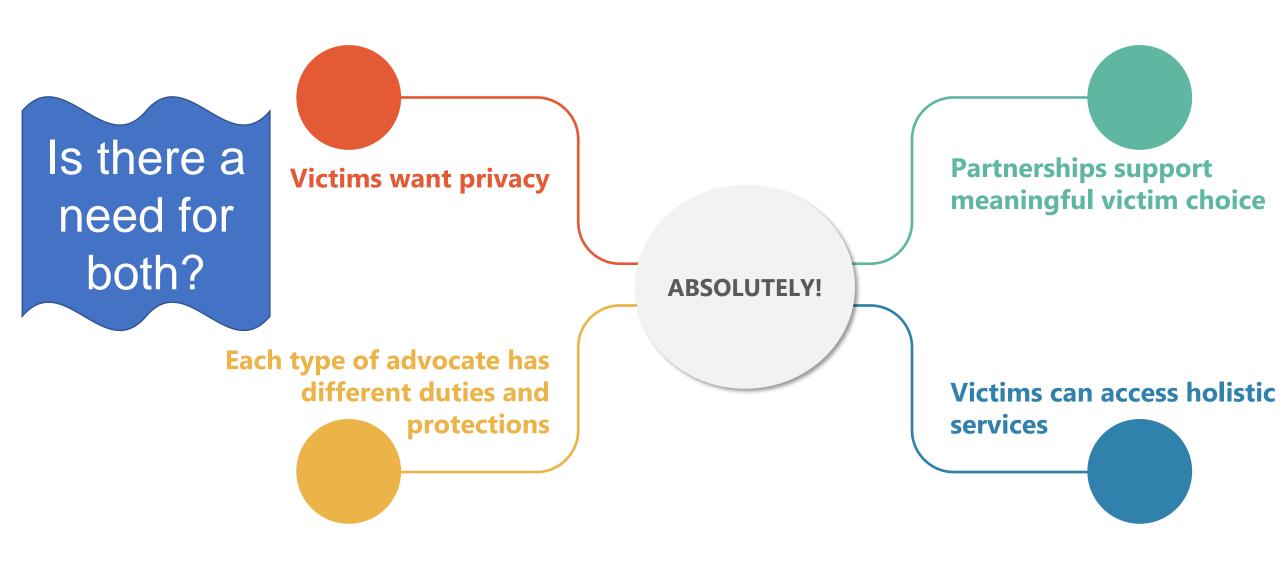


Can provide long-term services\*



Services are limited to the duration of the criminal case







In many communities, a gap in <u>system-based</u> <u>victim services</u> still exists.



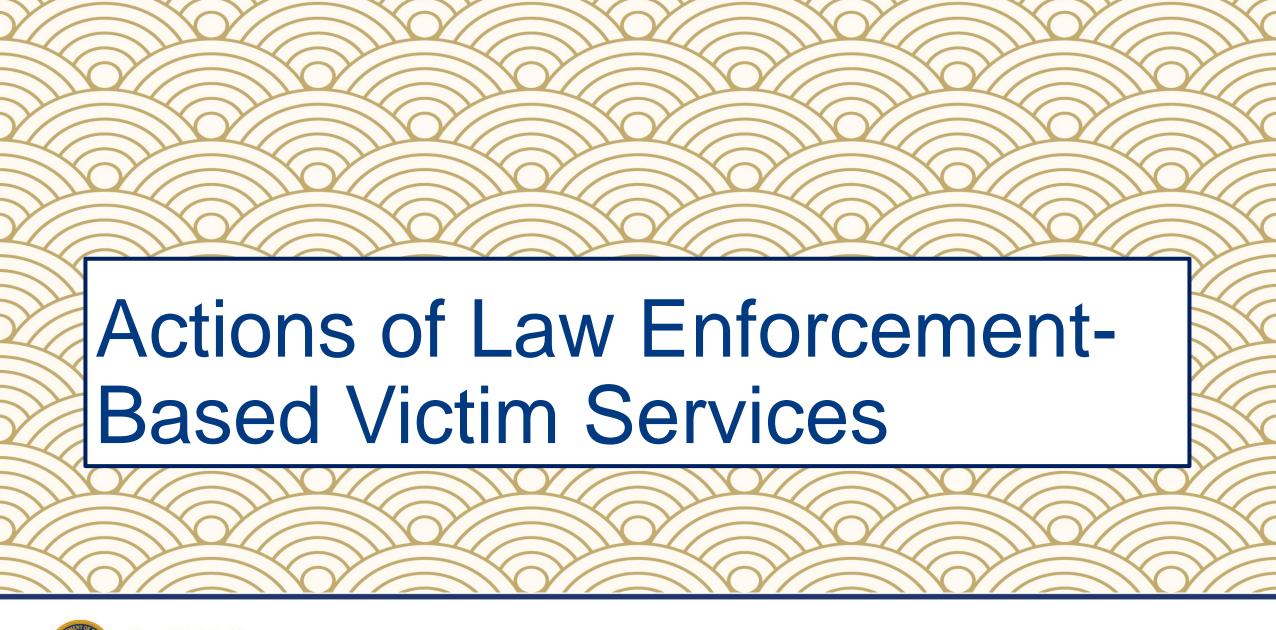




Victimization

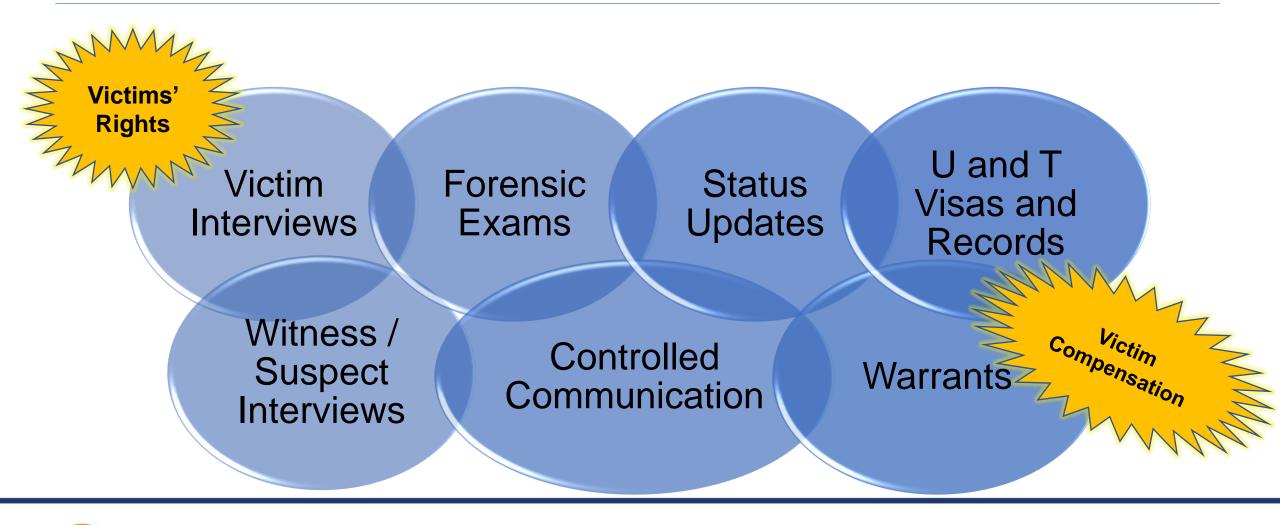






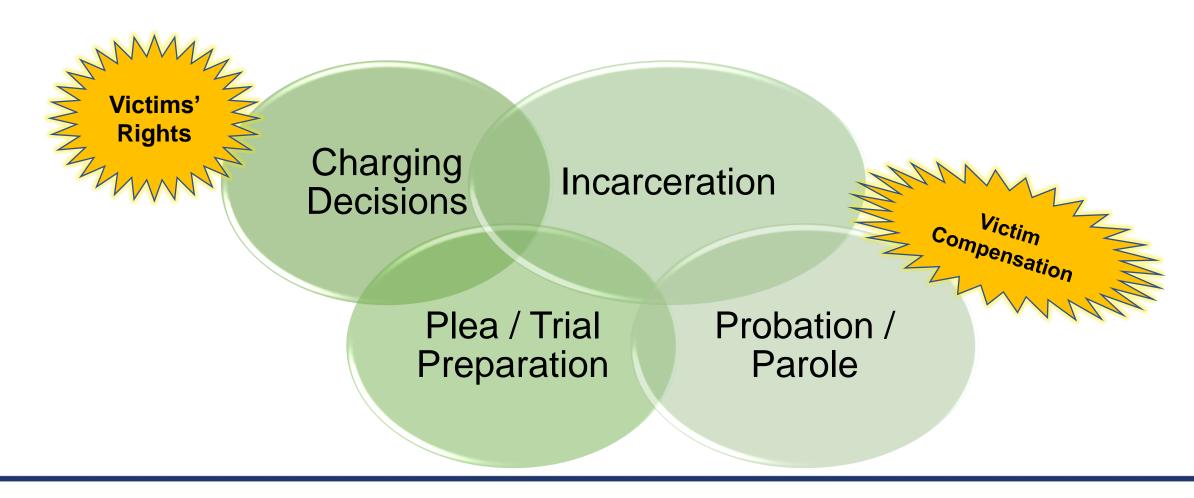


## Victim Services During Investigations



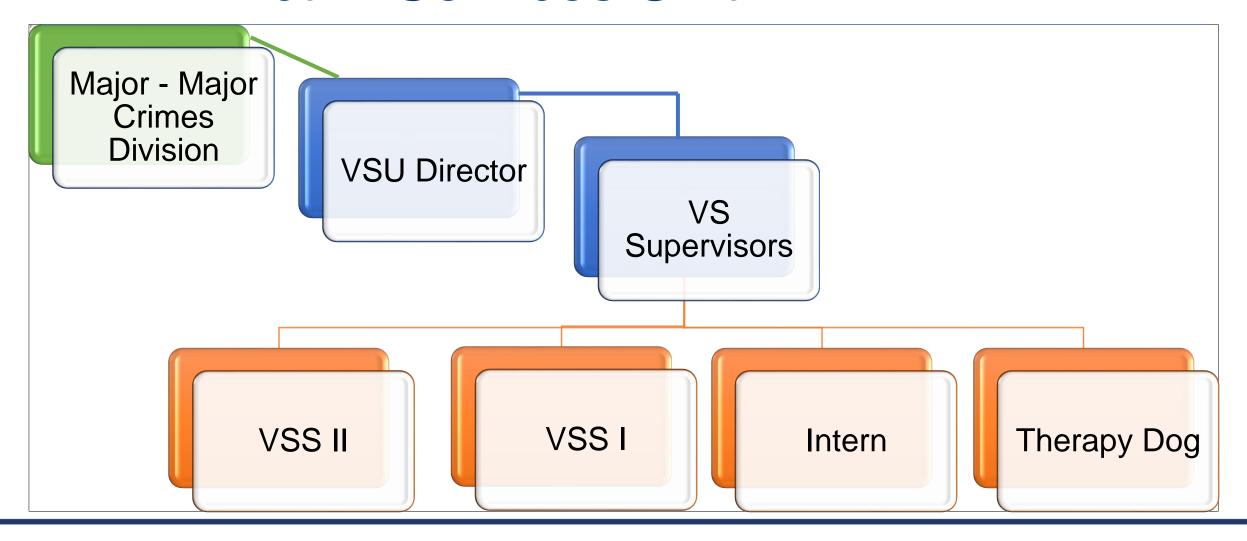


## Victim Services Beyond Investigations





#### LMPD Victim Services Unit





## LMPD Service Provision









Victimization Types On-Scene Response

**Home Visits** 

**Transportation** 



## LMPD VSU Services

Initial contact to explain role

**Crisis intervention** 

**Victims' Rights** 

Victim Compensation

Resources & referrals

Explanation of protective order, criminal justice, and court processes

Court accompaniment

VINELink/release notifications

Safety planning

Investigative updates

Coordination of interpretation & translation services

Intervention with employers, landlords, academic institutions, creditors

Emergency shelter - hotel & relocation assistance

Expense fund & gift cards

Therapy dog

## LMPD Victim Services Integration

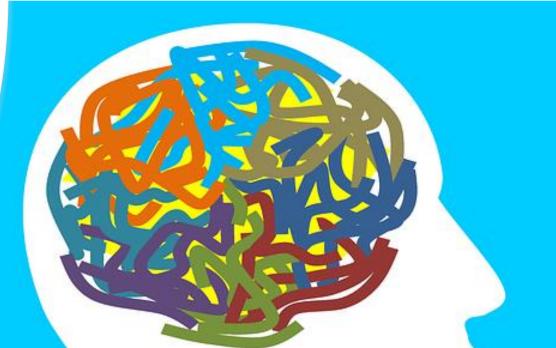
- Enhanced victim engagement education on processes, routine communication, case updates, transportation to court
- Be a main point of contact for questions
- Help keep victims' contact information up-to-date.
- Occasionally get new and important case information when talking with and assisting victims



#### Victim-Centered, Trauma-Informed Practices

- Victim-centered: victims' needs and desires must be considered in all processes
- Trauma-informed: knowledge of and effective response to victims' experiences of trauma is essential
- Ways to incorporate victim-centered, trauma-informed practices:
  - · Personnel training
  - Policy revisions
  - Review of documentation practices
  - Inclusion of VSU organizational chart, COMPStat, executive command









## Unique Challenges for LE Agencies Accessing VOCA

- Local government requirements
- Inexperience with grants
  - Application Challenges
  - Administrative Challenges
- Communications challenges between Programmatic, Administrative, and Financial subrecipient staff



## Meaningful Access for Underserved Victimizations

- Community-based victim service providers have limited scope
- Prosecutor-based victim service projects have limited access during investigations
- Law enforcement agencies respond to every criminal victimization, including robberies, assaults, and homicides that typically don't have community-based services



#### Considerations for SAAs

- Reach out to other SAAs who have experience supporting LE-based victim services
- Consider providing pre-application technical assistance
  - Navigating the application process
  - Distilling the solicitation to essential elements
  - Make applicant aware of potential administrative and programmatic barriers
- Communicate, Communicate, Communicate!





Any Questions?

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